



# Compu-Flow™ C6 Doppler Ultrasonic Flow Meter

## Operator's Manual

Rev 1.6.1

## COPYRIGHT

This manual and the information herein is the proprietary property of Compu-Flow™.

No Part of this manual may be reproduced or copied without the express written permission. Any unauthorized use of this manual or its contents is strictly prohibited. Copyright© January 2010. All rights reserved.

## DISCLAIMER AND LIMITATION OF LIABILITY

The information contained in this manual is subject to change without prior notice. Compu-Flow™ makes no warranty of any kind whatsoever, either expressed or implied, with respect to the information contained herein. Compu-Flow™ shall not be liable for damages, of whatever kind, as a result of the reliance on or use of the information contained herein.

## INTERPRETING THE MANUAL

The following sections explain the document type conventions and the danger, warning, and caution boxes that provide information about the specific levels of hazard seriousness.

## TYPE CONVENTIONS

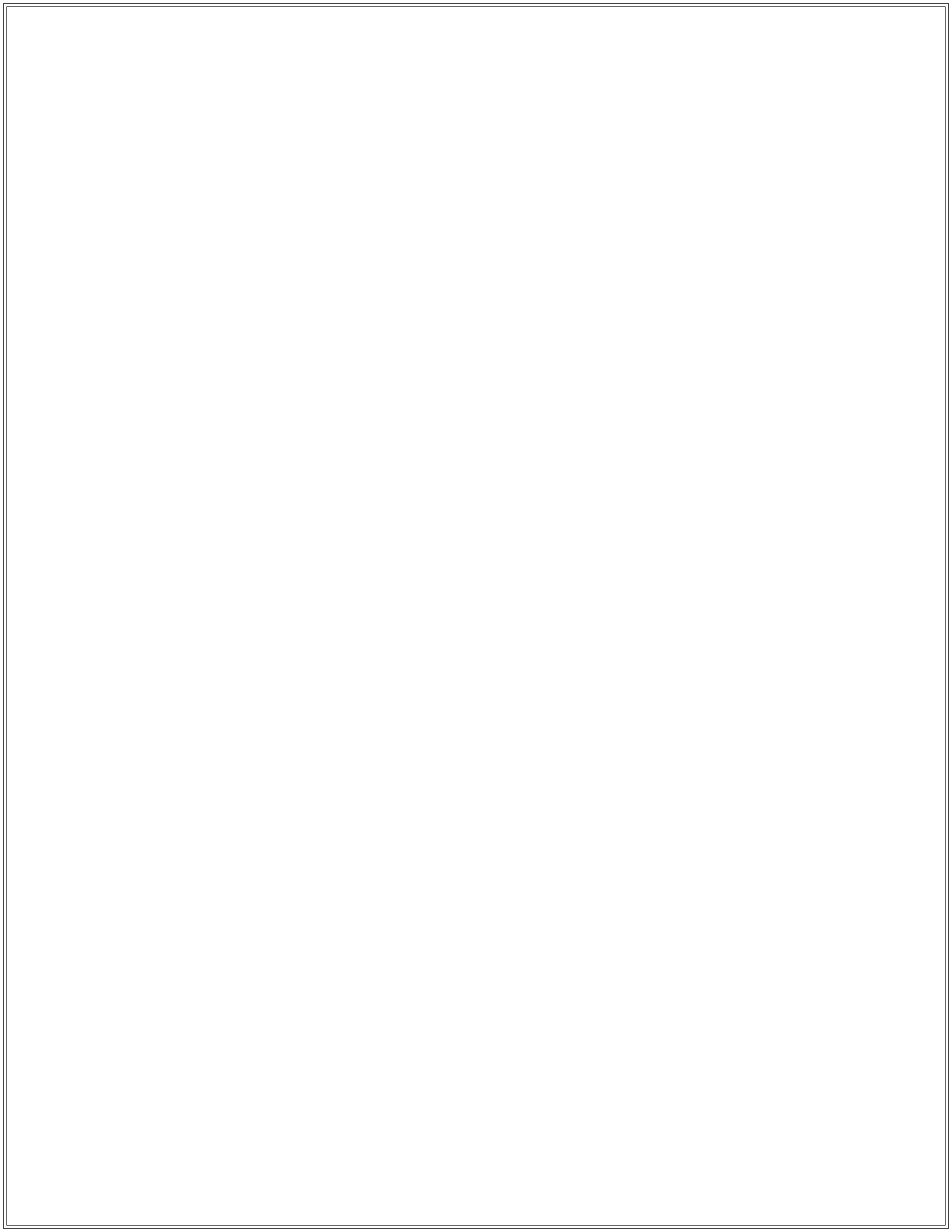
Please note the following type conventions:

- Pin and signal names appear in capitalized italics (POWER\_ON).
- New terms appear in italicized text.
- Unit labels (switches, indicators, and so on) appear in boldface text (ECHO).
- Commands (162) and command names (set point) appear in boldface, lowercase text.

## CAUTION AND ATTENTION BOXES



This symbol represents important notes concerning potential harm to people, this unit, or associated equipment. Compu-Flow includes this symbol in Warning, Caution, and Attention boxes to identify specific levels of hazard seriousness.



# Table of Contents

## Chapter 1: Introduction and Theory of Operation

Introduction .....	1-1
Features of the Compu-Flow™ Doppler Ultrasonic Flow Meter .....	1-1
Components of the Compu-Flow™ Doppler Ultrasonic Flow Meter System....	1-2
Electronics Enclosure and Display Panel .....	1-2
Transducers and Cabling .....	1-2
Theory of Operation .....	1-2
Sonic Reflectors .....	1-3
Accuracy .....	1-3
Summary .....	1-3
Applications .....	1-4

## Chapter 2: Installation and Operation

Before Installing the Unit .....	2-1
Unpacking the Unit .....	2-1
Included Equipment .....	2-1
Tools Required for Installation .....	2-2
Pre-installation Procedures and Checks .....	2-2
Determining if Your Process/Installation is Right for a Doppler Flow Meter .....	2-3
Assessing Particles or Air Bubbles .....	2-4
Fluctuations in Flow Content .....	2-4
Process Changes .....	2-4
Assessing Pipe Material and Condition .....	2-5
Assessing Flow Profile .....	2-5
Straight Run Requirements .....	2-5
Transducer Placement .....	2-7
Compu-Flow™ Transit Time Ultrasonic Flow Meters .....	2-9
Installation Procedures .....	2-9
Mounting and Connecting the Transducers .....	2-9
Mounting and Connecting Power to the Electronics Enclosure .....	2-13
Operation .....	2-15
Display Panel .....	2-15
LEDs .....	2-16
First Time Operation .....	2-17
If You Experience Unstable Readings .....	2-20
Advanced Configuration Options .....	2-20
Primary and Secondary Keyboard Functions .....	2-21
Before Setting Advanced Parameters .....	2-22
Setting Advanced Parameters .....	2-22
Normal Operation .....	2-25
Portable Battery Operation (Portable Units Only) .....	2-25



---

## Chapter 3: Troubleshooting and Customer Support

Troubleshooting the Unit .....	3-1
Flow Meter Troubleshooting Tables .....	3-2
Status of Unit Power .....	3-2
Status of Echo LED: Off .....	3-3
Status of Echo LED: Flashing .....	3-5
Status of Flow Reading: High or Low .....	3-6
Status of Flow Reading: Erratic .....	3-8
Additional Troubleshooting Information .....	3-9
Echo LED Light Considerations .....	3-9
Suspended Particle Test For Doppler Signals .....	3-10
Compu-Flow™ Systems Support .....	4-15
Returning Units for Repair .....	3-12
Warranty .....	3-12
Authorized Returns .....	3-13
Warranty Statement .....	3-13

## Chapter 4: Specifications and Reference Information

Performance Specifications .....	4-1
Physical Specifications .....	4-2
Functional Specifications .....	4-3
Dimensional Drawings .....	4-6
Electronics Enclosure Dimensions .....	4-6
Clamp-On Transducer and Digitizer Dimensions .....	4-8
Reference Information .....	4-8
Standard Pipe Data .....	4-9
Velocity Conversion Tables .....	4-12

# Introduction and Theory of Operation

## INTRODUCTION

The Compu-Flow™ Doppler ultrasonic flow meter provides an accurate and easy-to-use measuring system for high-solid fluid flow through pipes 0.50 inch to 999 inches (inside diameter). The Doppler flow meter is well suited for flow measurement applications such as sludges, slurries, aerated liquids, sewage, dredges, pulp, plastics, and activated sludges. The Doppler flow meter features clamp-on transducers and a rugged NEMA 4X enclosure, and is a long-term, maintenance-free solution for your high-solid flow measurement requirements.

## Features of the Compu-Flow™ Doppler Ultrasonic Flow Meter

The Doppler flow meter features:

- AC or DC operation, Isolated, Regulated, Module
- Smart LCD screen featuring high-resolution, 32 character, 2-line alphanumeric providing rate and totalization simultaneously—in Metric and English units
- Splash proof NEMA 4X case protected from moisture and caustic chemicals
- Easy configuration for set up and operation with on-screen prompting, quick scrolling menus, display panel keypad, and color coded LEDs
- Non-invasive, Submersible, Clamp-on transducers
- RS232 via DB9 PORT 9600 Baud
- Batch Control, Isolated Output for Dry Contact Relay
- Separate High and Low Alarm outputs for Dry Contact Relay with LED status
- Data Logger 1 – 32 GB memory USB Flash Drive data transfer
- Wireless Signal option from Sensors and/or Receiver (sensor singular)
- Optional signal cable lengths up to 5000 ft. No Tuning required.
- High accuracy even in turbulent flows
- Wide pipe diameter range 0.50 - 999 inches
- Maintenance-free modular construction simplifying field service

---

## Components of the Compu-Flow™ Doppler Ultrasonic Flow Meter System

A typical Doppler flow meter system is comprised of an electronics enclosure, with a display panel, and two clamp-on transducers.

### ELECTRONICS ENCLOSURE AND DISPLAY PANEL

The display panel in the electronics enclosure features an easy-to-read LCD screen, a keypad, and LEDs to interface with the flow meter. The Doppler flow meter can be wall mounted for permanent installation or a portable option is also available.

### TRANSDUCERS AND CABLING

The Doppler flow meter is configured with clamp-on transducers. When installed, the sensors gather fluid flow data through a pipe and send this information to the system electronics. The electronics then convert, transmit, and display the received data.

The clamp-on transducers allow you to install the Doppler flow meter without shutting down flow and are ideal for smooth, clean pipe walls. The transducers are NEMA 6-rated and fully submersible. Contact [“Compu-Flow Systems Support” on page 4-15](#) for information on configuring your meter for continuous submersion.

The standard cable length between the electronics enclosure and the transducers is 25 feet. Custom cable lengths up to 5000 feet are available. Wireless Sensor to Display where applicable. See [“Compu-Flow Systems Support” on page 4-15](#) for contact and ordering information.

## THEORY OF OPERATION

The Compu-Flow™ Doppler ultrasonic flow meter measures flow velocity by sensing signals from reflective materials within a liquid and measuring the frequency shift due to the motion of these reflective materials. The Doppler effect states that the received frequency is a function of the transmitted frequency and the relative motion between transmitter and the receiver.

The classic example of the Doppler effect is the train whistle increasing in pitch to the listener at the station as the train approaches, then decreasing in pitch as the train moves away from the station. To the person riding on the train, the pitch remains the same. The increasing pitch is due to phase-front compression and the decreasing pitch is due to phase-front expansion. The Doppler flow meter uses this effect to measure the velocity of a liquid through a pipe wall.

## Sonic Reflectors

The Doppler flow meter requires sonic reflectors in order to operate. These reflectors may consist of particles or air bubbles within the flow to be measured. Your readings may vary slightly with changes in concentration or size of these reflectors as well as the pipe condition and size.

Note: Glycerin is the only known industrial liquid today that is not sonically conductive.

The Doppler flow meter uses two similar transducers to sense flow in a pipe. These transducers are mounted on the outside of a pipe. This configuration presents no obstruction to flow, and will not cause associated pressure drops.

## Accuracy

The Doppler flow meter output signal is linear (as opposed to square root), which means that accuracy is not a function of flow rate. Within certain application limits, the meter is ideal because it is not affected by changes of pressure within the process nor by changes of viscosity, temperature, specific gravity, sound velocity, or electrical conductivity.

## Summary

The Doppler flow meter is a non-intrusive flow meter system which operates by sensing the frequency shifts of signals reflected from particles, air bubbles, or density differences within a liquid, producing a linear signal proportional to the flow of the liquid within the pipe.

- No pipe section is required to install the meter.
- The meter is not affected by changes in temperature, viscosity, specific gravity, or the speed of sound within the liquid.
- The liquid does not have to be electronically conductive.
- A minimum particle concentration of 35 ppm @ 40 micron of suspended solids or air bubbles is required.
- The reflector must have at least a 0.2% density difference than the liquid medium.
- For accurate volumetric measurement the pipe must be full at all times.
- The transducers are normally coupled to the outer pipe wall with greaser, sonic gel or epoxy.
- In order to obtain accurate measurements adequate upstream and downstream pipe runs are required. Recommended straight-run requirements from any disturbance of flow are 10 diameters upstream and 20 diameters downstream.

---

## APPLICATIONS

Some of the materials the Compu-Flow™ Doppler ultrasonic flow meter is well-suited for measuring include:

- Ag water
- Abrasives
- Asphalts
- Concrete
- Dredge flows
- Drilling mud
- Large contaminates
- Extremely viscous substances
- Grout
- Hazardous wastes
- Municipal sludges and wastes
- Paper pulp
- Rendering products
- Reservoirs
- Rivers and streams
- Runoffs
- Sludges
- Slurries
- Suspended solids
- Most all liquids containing suspended particles or air bubbles

# Installation and Operation

## BEFORE INSTALLING THE UNIT

Before installing your Compu-Flow™ Doppler ultrasonic flow meter, follow the steps listed below:

1. See [“Unpacking the Unit” on page 2-1](#).
2. Make sure you have performed the [“Pre-installation Procedures and Checks” on page 2-2](#).
3. Determine if your process/installation is compatible with the requirements of Doppler flow meter. See [“Determining if Your Process/Installation is Right for a Doppler Flow Meter” on page 2-3](#).
4. Proceed to [“Installation Procedures” on page 2-9](#).

## Unpacking the Unit

Unpack and inspect the unit carefully, looking for obvious physical damage. If no damage is apparent, locate and save all documentation and then continue with the following procedures.

If you see signs of shipping damage, contact your supplier for product support. (see [“Compu-Flow Systems Support” on page 4-15](#) for contact information). Save the shipping container for submitting necessary claims to the carrier.

## INCLUDED EQUIPMENT

[Table 2-1](#) lists the standard items that ship with Compu-Flow™ Doppler Ultrasonic Flow Meter systems.

Table 2-1. Items shipped with the flow meter system

Dedicated unit (C6D model)	Portable unit (C6P model)
<ul style="list-style-type: none"> <li>• Electronics enclosure</li> <li>• Two transducers and a 25' cable std.</li> <li>* 100/240VAC/12VDC@300mA Reg Supp</li> <li>• Sensor Strap Kit</li> <li>• Sonic coupling gel</li> <li>• User manual</li> </ul>	<ul style="list-style-type: none"> <li>• Electronics enclosure</li> <li>• Two transducers and a 25' cable std.</li> <li>• Sensor Strap Kit</li> <li>• Sonic coupling gel</li> <li>• User manual</li> <li>• 12 V 1.0 AH battery nominal</li> <li>• Smart 100/240VAC battery charger</li> <li>• Auxiliary transport handle</li> <li>• Padded Field transport case</li> </ul>

*Custom lengths up to 5000' (min 25' adder)*

## TOOLS REQUIRED FOR INSTALLATION

- Sandpaper to clean the pipe surface to bare pipe
- Tape measure to measure pipe size

## Pre-installation Procedures and Checks

Before you install your Doppler flow meter, there is a pre-install check you should perform to ensure that this is the appropriate meter to use for your application. If you encounter any difficulties during the pre-installation procedures, see ["Determining if Your Process/Installation is Right for a Doppler Flow Meter"](#) on page 2-3 before proceeding with the installation process.

To Perform the Doppler flow meter Pre-installation Check:

1. Mount the transducers side by side between 7 o'clock and 10 o'clock on the pipe (see ["Mounting and Connecting the Transducers"](#) on page 2-9 for more information).
2. If not already connected, connect the transducers to the electronics enclosure (see ["Mounting and Connecting the Transducers"](#) on page 2-9).
3. Connect AC or DC power to the flow meter (see ["Mounting and Connecting Power to the Electronics Enclosure"](#) on page 2-13).
4. Turn on the power using the switch on the display panel.
5. After the electronics enclosure powers up and the front display panel lights up, press soft key 1 to select FPS (feet per second).
6. Estimate your expected flow rate and compare it to the reading in feet per second on the display panel.

- If the reading on the display appears to be accurate, continue to the next step.
  - If you do not see a flow reading on the LCD screen at all, or if the flow reading is much lower or higher than expected, try repositioning the transducers. If this does not help, see [“Determining if Your Process/Installation is Right for a Doppler Flow Meter” on page 2-3](#) and consult [“Troubleshooting the Unit” on page 3-1](#).
7. Observe the yellow Echo LED on the display panel.
- If the Echo LED is on steady, and the flow reading appears to be accurate, your Doppler flow meter is ready for operation. See [“Normal Operation” on page 2-25](#) to configure the flow meter for operation with your system.
  - If the Echo LED is flashing or not illuminated, see [“Determining if Your Process/Installation is Right for a Doppler Flow Meter” on page 2-3](#) and consult [“Troubleshooting the Unit” on page 3-1](#).

## DETERMINING IF YOUR PROCESS OR INSTALLATION IS RIGHT FOR A DOPPLER FLOW METER

Accurate operation of a Doppler flow meter depends upon your application and installation site. Doppler flow meters offer many advantages over other flow meter models when flows are viscous, turbulence is minimal, and piping materials are appropriate. When conditions are adverse to Compu-Flow™ Doppler ultrasonic flow meter operation, the Compu-Flow™ Transit Time flow meter may offer an excellent alternative. Contact [“Compu-Flow Systems Support” on page 4-15](#) for more information about this transit time meter.

To determine which flow meter is appropriate for your process and specific installation, consider the following:

- The presence of reflective particles in the flow
- The pipe material and condition of pipe housing the flow
- The flow profile, meaning that you are able to provide acceptable straight run requirements to ensure more accurate readings

The following sections discuss these considerations.



---

## Assessing Particles or Air Bubbles

The ultrasonic beam from the transducer is transmitted through the pipe wall into the liquid. The particles, air bubbles suspended in the liquid, have to be large enough to act as reflectors to return the signal back to the transducer so that a measurement may be taken. It is important to understand that the ultrasonic beam from the Doppler flow meter does not penetrate air very well. A few bubbles will not affect flow meter performance, but too many bubbles may cause the meter to malfunction. See [“Suspended Particle Test For Doppler Signals” on page 3-10](#) for information on how to assess the particulate content of your flow.

Note: At a frequency of roughly 650 kHz, the minimum particle which can be sensed is 40 microns @ 35 parts per million (ppm) and at least 0.2% density difference from the liquid.



### Attention:

The flow to be measured must always have a sufficient number of sonic reflectors of ample size in order to provide reflection of the transmitted sound. If the reflectors do not have sufficient density difference they will neither rise nor fall in the solution but remain suspended. The specific gravity will also affect the ability of a particle to reflect sound. A good example of a reflector is a sand particle or an air bubble. A poor example is algae or onion skins.

## FLUCTUATIONS IN FLOW CONTENT

Wide fluctuations in flow suspended solids content can only be handled by an instrument capable of monitoring such a wide fluctuation in liquid characteristics. Extreme cases may require the use of both a transit time flow meter as well as a Doppler flow meter. For example, river water may require a meter which is capable of measuring both clean and dirty liquids. Depending on conditions, the river may vary considerably in suspended solid content. In this situation contact your rep and ask about the Compu-Flow™ Hybrid System.

## PROCESS CHANGES

Changes in the process may cause the meter to cease proper operation. For example, a Doppler meter had been operating satisfactorily for a long time in a certain installation, and then suddenly it stopped functioning. The problem was eventually traced to a particle filter that had recently been placed before the transducers, effectively eliminating the reflectors from the stream.

Process changes in the other direction are also possible. The meter responds to bubbles up to a point, but if the liquid starts to foam there may be too many air bubbles to allow the ultrasonic beam to adequately penetrate the flow stream. This may cause the Doppler flow meter to produce erroneous flow readings. Similarly, a sludge may become too dense to allow proper penetration.

## Assessing Pipe Material and Condition

Doppler flow meter performance is best maximized by using piping that is sonically conductive. The Doppler flow meter assumes that the path by which the ultrasonic beam enters the pipe and returns to the transducer is ultrasonically homogenous, which means that you must use your flow meter with pipes with non-porous smooth pipe walls. Concrete-lined pipes, old or crystallized cast iron pipes, hand-wrapped fiberglass pipe, and old piping with air inclusions do not exhibit the required homogeneity. Avoid using the Doppler flow meter for flow measurement on these pipes unless proper operation is proven by the manufacturer through demonstration.

Contact [“Compu-Flow Systems Support” on page 4-15](#) for more information on an alternate meter if your application is not suitable for the Doppler flow meter.

Note: No clamp-on meter will operate properly if the liner is not solidly attached to the pipe wall because of the probability of an air gap.

### Pipe Vibration

Moderate pipe vibration does not usually adversely affect the Doppler flow meter, since the vibration of the piping is at a significantly lower frequency than the ultrasonic beam used to measure flow. However, in situations where the transducer signal strength is low because of fluid, piping, or other environmental factors, measurement accuracy may be further decreased by pipe vibration. In these situations your display panel may register flow when there is none due to the vibration. If you can not bracket the pipe to reduce vibration, you may be able to rectify the problem by relocating the transducer to a pipe location with less vibration.

## Assessing Flow Profile

### STRAIGHT RUN REQUIREMENTS

As with other flow meters such as vortex or magnetic flow meters, the Doppler flow meter needs a well-developed flow profile to ensure accurate flow measurement. To assure a well-developed profile, choose a measurement point on a long run of pipe—well away from elbows, valves, pumps, flanges, and other possible sources of turbulence.

The ideal placement of the Doppler flow meter is with 20 diameters of straight run upstream and 10 diameters of straight run downstream between the transducers and any disturbance of the flow. Most typical flow meter applications use 10 diameters of straight run upstream and 5 diameters downstream from any disturbance of the flow.

However, when the measured fluid is too clean to provide the proper number of reflective particles, one may position the transducer near the pump or source of turbulence in such a manner as to obtain stable readings in a continuous flow full pipe situation. Using a transit time meter may be another viable option if the Doppler flow meter is not performing ideally. A point to remember is that turbulence is a non-linear function of flow, so turbulence can create reflected signals. Interpret readings near turbulent flows with caution.

Sources of turbulence are elbows, flanges, valves, orifices, wedges, pumps, pipe openings, and pipe irregularities (rust, corrosion, and buildup). Try to avoid vertical pipe runs (especially downhill pipe runs).

Table 2-2. Transducer distance from turbulence and reading accuracy

Upstream	Downstream	%Accuracy
20 diameters	10 diameters	±1% to 3% of full scale
10 diameters	5 diameters	±3% to 5% of full scale
5 diameters	2 diameters	±5% to 10% of full scale

Accuracy is dependant on flow profile, and is related to the percentage of sound reflectors and their size variation and distribution.

[Figure 2-1](#) provides straight run examples.

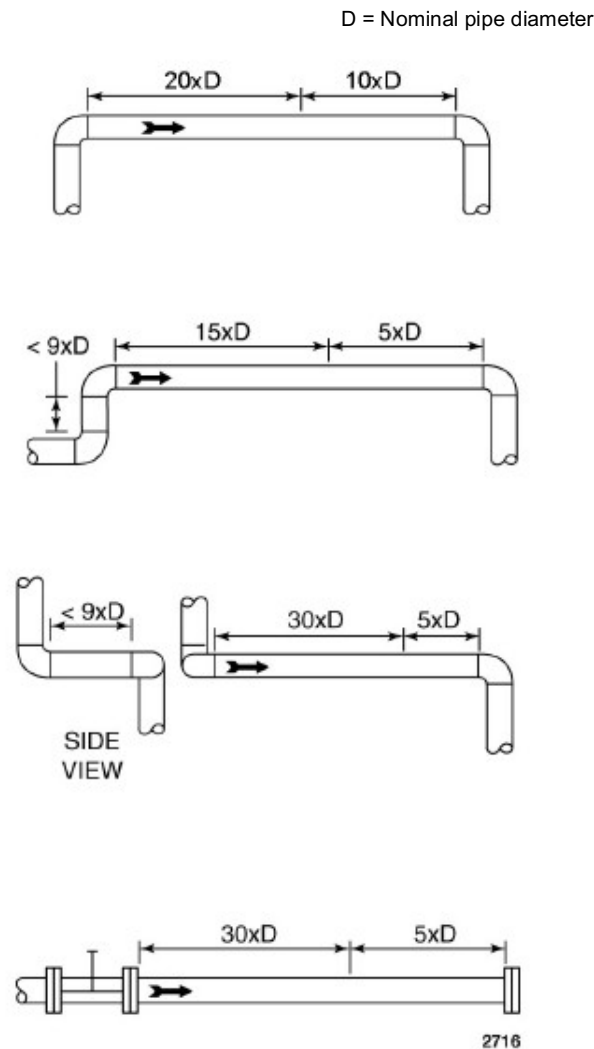


Figure 2-1. Straight run examples

## TRANSDUCER PLACEMENT

You should always avoid measuring liquids in vertical downward flows with any flow meter. In the case of Doppler flow meters, vertical downward flows cause erroneous readings by introducing air bubbles. Excessive air bubbles attenuate the measurement signal by hampering penetration of the ultrasonic beam into the fluid. Bubbles will tend to rise against the flow, and since the Doppler flow meter is capable of totalizing in both directions, this will cause erroneous flow measurements as the meter factors in the backward flow of the bubbles. Additionally, in vertical flows it may be difficult to keep the pipe full, allowing pockets of air into the pipe. This will drastically reduce the transducer's ability to penetrate the flow and produce a readable signal.

When the Doppler transducers are mounted on a horizontal pipe, care should be taken to mount them in the 7 o'clock to 10 o'clock positions (with the top of the pipe—the side furthest from the Earth—corresponding to the 12 o'clock position). If the transducer is mounted on the bottom of the pipe, settling particles may attenuate the signals by introducing an additional sonic barrier. Also, air may agglomerate at the top of the pipe. Since the ultrasonic frequencies used will not penetrate air efficiently, the signal will be heavily attenuated so that the meter will not be able to render accurate results.

### Horizontal Pipe Mounting

The recommended placement of the Doppler transducers is a horizontal section of piping. [Figure 2-2](#) provides horizontal mounting examples.

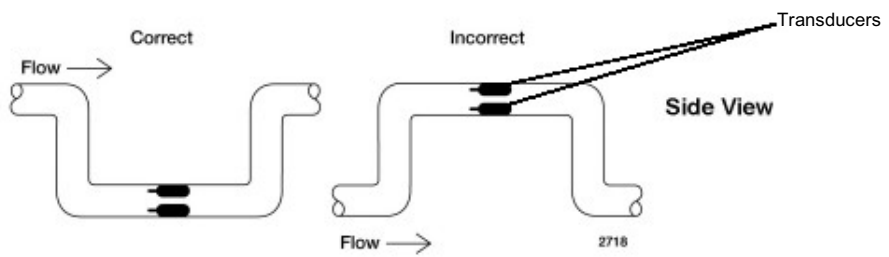


Figure 2-2. Horizontal pipe mounting examples

### Vertical Pipe Mounting

Measuring flow at a vertical pipe run is not recommended. If measuring flow in a vertical run can not be avoided, we recommend you measure at a point where the direction of flow through the pipe is upwards to help ensure the pipe will remain full at all times ([Figure 2-3](#)). However, measuring flow even with an upward vertical pipe run will not address all the problems associated with this configuration.

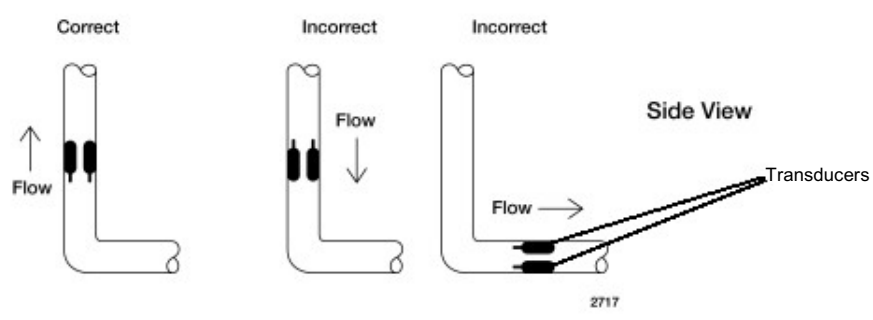


Figure 2-3. Vertical pipe mounting examples

## Compu-Flow™ Transit Time Ultrasonic Flow Meters

In the event the flow to be measured does not contain the minimum required particle size and/or parts per million count, and the transducer will not read, you may want to consider the Compu-Flow™ Transit Time ultrasonic flow meter for your application. Contact your Compu-Flow™ sales representative with your application questions. See [“Compu-Flow Systems Support” on page 4-15](#) for contact information.

## INSTALLATION PROCEDURES

After you have performed the pre-install check and determined that the Doppler flow meter will work for your application, follow these steps to install your meter.

To Install the Compu-Flow™ Doppler Ultrasonic Flow Meter:

1. Mount and connect the transducers
2. Mount and connect power to the electronics enclosure (see page [2-13](#))
3. Turn on power to the electronics enclosure using the motherboard rear panel switch on the (front panel for portable) and follow display panel for meter set up (see [“Operation” on page 2-15](#) for more information on configuring your meter for operation)

### Mounting and Connecting the Transducers

The clamp-on transducers are NEMA 6-rated and fully submersible.  
(For continuous submersion secure sensors to pipe with approved epoxy.)

To Mount the Clamp-On Transducers to the Pipe:

1. Ensure the pipe surface is clean. Use sandpaper to remove all paint and scale from the pipe surface if necessary.
2. Apply sonic gel to the transducer lenses. For best results in most weather conditions and heat, use Dow Corning® High Vacuum Grease or the supplied Novagard® grease G661™.

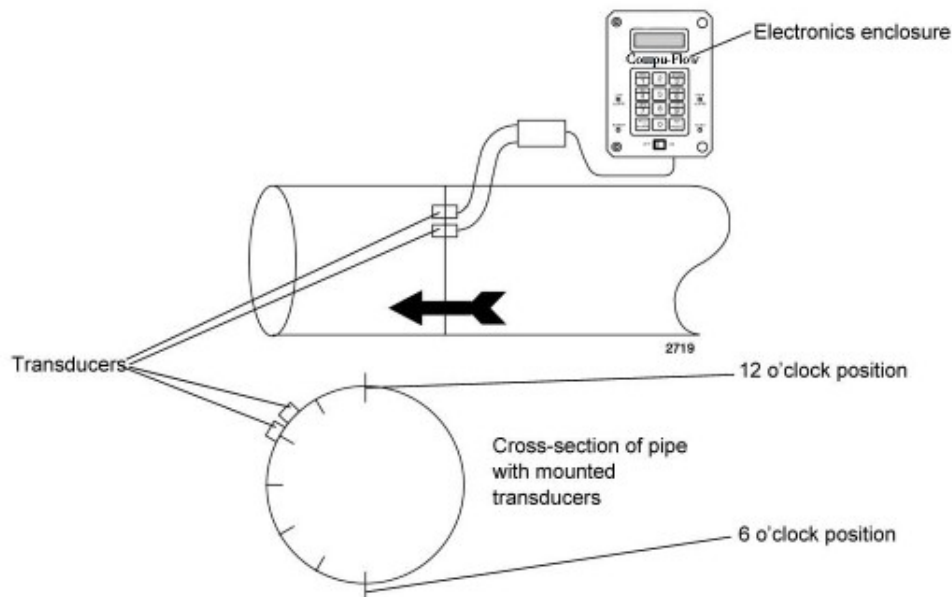


**Attention:**

Always apply sonic gel to the transducer lenses before placing on the pipe. The sonic gel must be used to transmit the energy from the transducer crystals through the pipe wall and into the flow to be measured.

- Place the transducers side by side between 7 o'clock and 10 o'clock on the pipe as shown in [Figure 2-4](#). Place the transducers flush to the pipe, facing the same direction. See [Figure 2-5](#) for an example.

*Note:* Be careful with transducer placement. Air bubbles near the top of the pipe or sediment on the bottom of the pipe can hinder successful flow readings. Place the transducers as shown in [Figure 2-4](#).



**Figure 2-4.** Clamp-on transducer placement

- Use the supplied chain and bungee cord to strap the transducers in place, securing them tightly to the pipe. [Figure 2-5](#) provides an example of two properly mounted clamp-on transducers.
- Small pipes below 2" function poorly with side by side mounting.  
Pipes 2"-1" diameter – mount sensors 90° apart  
Pipes below 1" diameter – mount sensors 180° apart



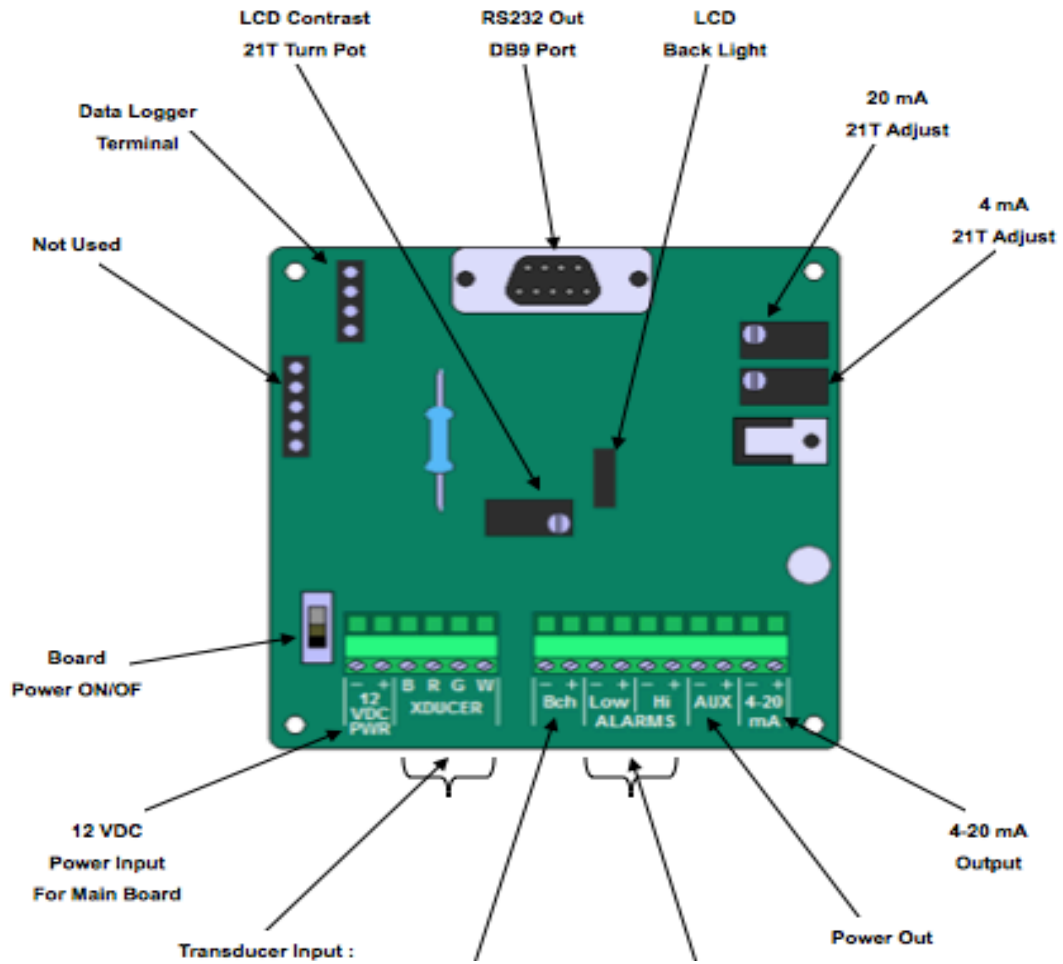
Figure 2-5. Clamp-on transducers secured with a bungee and chain

To Connect the Transducers to the Electronics Enclosure:

1. Ensure AC or battery (DC) input power is turned off.
2. Connect the transducer cable to the electronics enclosure by routing the cable through the appropriate opening (see [“Bottom view of the electronics enclosure” on page 4-7](#) for location of cable access openings). Use a Nema 4X cable gland and a cable backing nut to securely fasten the transducer cable to the electronics enclosure.
3. Connect the transducer wires to the processor board as shown in [Figure 2-6 on page 2-12](#) for correct placement. The transducer 4-wire connection is as follows:
  - White = Digital signal output (0 V to 12 V pulse train)
  - Green = Echo good logic signal (when used)
  
  - Red = 12 VDC at 100 mA nominal power in
  - Black = Ground / Common

Note: Do not connect bare shield wire to black (common / ground)





4. Continue with ["Mounting and Connecting Power to the Electronics Enclosure"](#) on page 2-13.

## Mounting and Connecting Power to the Electronics Enclosure

The fixed Doppler flow meter model electronics enclosure is wall mounted for permanent installation. The portable meter model does not need to be mounted.

To Mount the Fixed Electronics Enclosure:

1. Locate the four mounting holes on the base of the electronics enclosure.

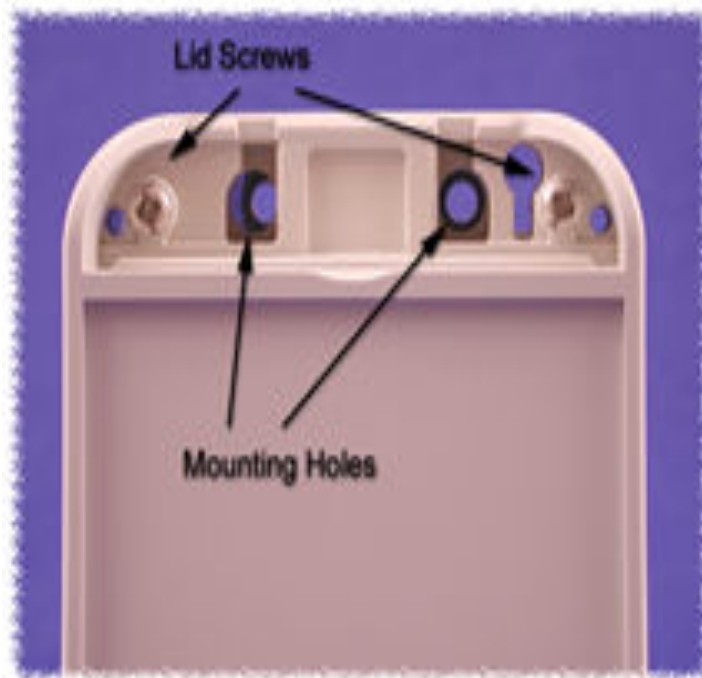


Figure 2-7. Wall mounting of the electronics enclosure

2. Using the reinforced holes in the enclosure base, securely mount the electronics enclosure to the wall.

To Connect Input Power to the Electronics Enclosure:

Note: You can either use AC power or DC/ battery power to operate your Doppler flow meter.

1. If you are using AC power: (wall module only)

- If not already connected, supply input power to the electronics enclosure by routing the power cable through the appropriate enclosure base opening (see [“Bottom view of the electronics enclosure” on page 4-7](#)).
- Use a Nema 4X cable gland and a cable backing nut to securely fasten the input power cable to the electronics enclosure.

Plug AC Power Module into the appropriate outlet.

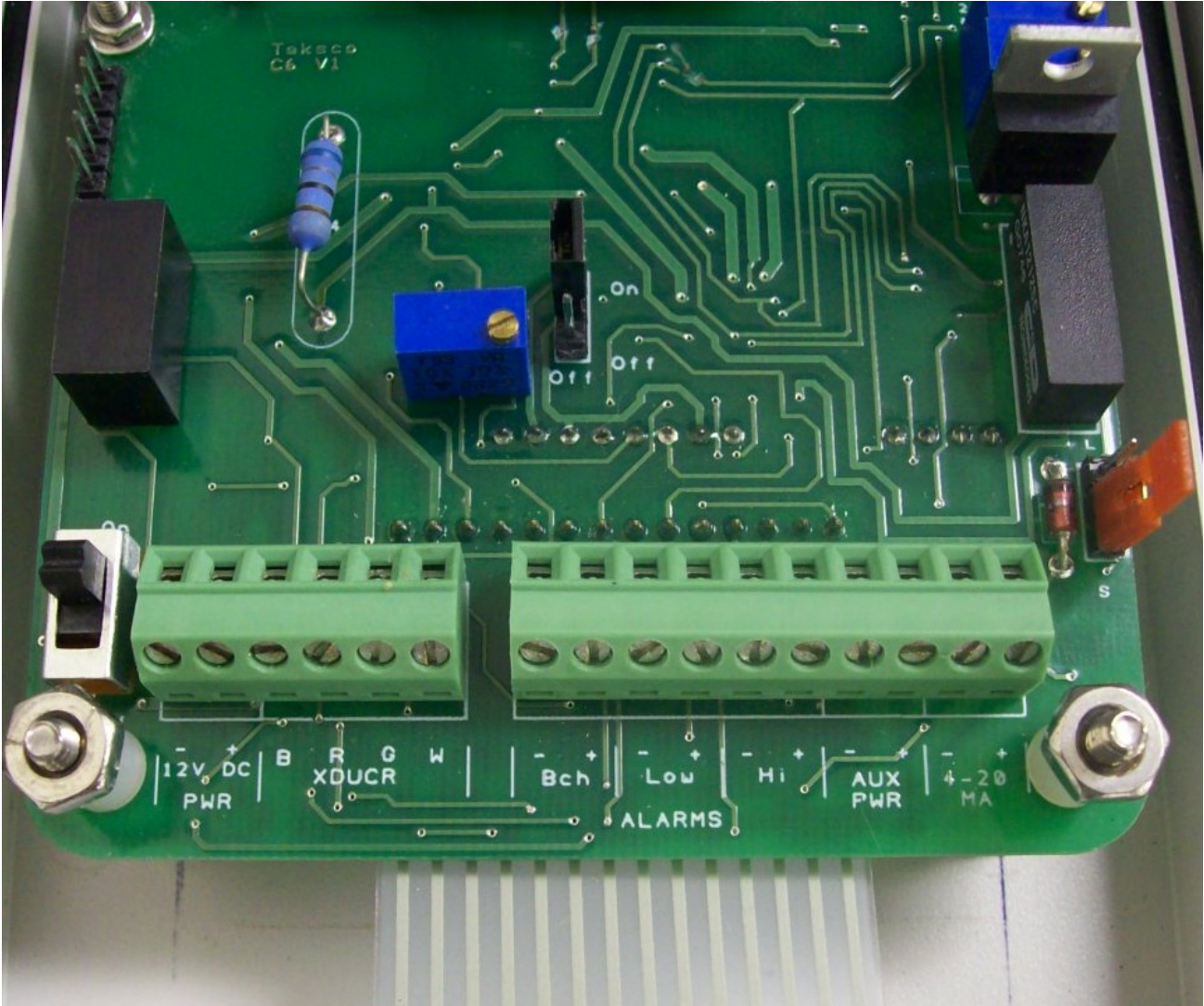


Figure 2-8. Another view of processor board connections

2. If you are using DC/ battery power:

- If not already connected, supply input power to the electronics enclosure by routing the power cable through the appropriate opening (see ["Bottom view of the electronics enclosure" on page 4-7](#)).
- If needed, connect the DC power cable wires to the 12 VDC PWR section of the processor board using [Figure 2-6](#) and [Figure 2-8](#) as a guide.
- Use a Nema 4X cable gland and a cable backing nut to securely fasten the input power cable to the electronics enclosure.

- Move the switch to the on position. See [Figure 2-8](#) for the switch location.

3. Continue on to “[First Time Operation](#)” on page 2-17.

## OPERATION

The following sections describe the display panel in the electronics enclosure, first time operation, and normal operation of your Doppler flow meter.

### Display Panel

The display panel in the Doppler flow meter electronics enclosure provides an interface for monitoring and controlling the flow meter. The high resolution 2-line (16-digits per line) display shows operating information and configuration menu prompts. You may use the 12 key tactile feedback keypad to make selections when prompted by the configuration menu prompts.



## LED INDICATORS

If your Doppler flow meter is working properly with your system, when you power up the flow meter you should see the green Power LED and the yellow Echo LED illuminate. If this is not the case, consult the table 2-3 and see “Troubleshooting the Unit” on page 3-1.



Figure 2-9. Display panel

Table 2-3. LED conditions and indications

LED	Condition	Indication
Power (Green)	Off	Power is not available to the unit. If you have tried to power up your unit and this light is off, see <a href="#">“Troubleshooting the Unit” on page 3-1.</a> Is power available to unit.
	On	Proceed with normal operation.
Echo (Yellow)	Off	Consult <a href="#">“Troubleshooting the Unit” on page 3-1.</a> Transducer signal is weak.
	Flashing	Consult <a href="#">“Troubleshooting the Unit” on page 3-1.</a> Transducer signal is marginal
	On-Illuminated steady	Proceed with normal operation. Transducer signal is normal
Alarm High or Low (Red)	Off	Proceed with normal operation. No alarm condition exists.
	On-Illuminated steady	Your system is running at high or low alarm flow. Adjust your flow levels or or your alarm settings consult <a href="#">“Troubleshooting the Unit” on page 3-1.</a>

## First Time Operation

Once you have successfully completed installation of the Doppler flow meter, you are ready to configure your unit for operation using the front panel in the electronics enclosure.



---

**Attention:**

If your display flashes LOW BAT at any time during setup or programming, consult [“Status of Unit Power” on page 3-2](#) for troubleshooting information.

Note: If you are switching from AC (DC) power to battery power and your battery may need charging.

**To Operate Your Doppler Flow Meter for the First Time:**

1. Complete all the steps in [“Before Installing the Unit” on page 2-1](#).
2. Complete all the steps in [“Installation Procedures” on page 2-9](#).
3. Turn on power and observe the display panel LCD. The display will show the model name and number of the unit.
4. Following the prompts presented by the display panel LCD, and making your entries using the keypad, configure your unit for operation for English or Metric.
  - The LCD screen displays SELECT RATE. Select the unit of measure for rate display: All rate selections may be displayed in seconds, minutes, hours, days, Time elements. (1=Sec 2=Min 3=Hr 4=Day)

Table 2-4. Rate selection- English

Key	Selection	Definition
1	FPS	Feet per second
2	GAL	Gallon
3	CF	Cubic feet
4	MG	Million Gallons
5	AF	Acre Feet
6	BL	Barrel 42 gal
7	MPS	Meters per second
8	LT	Liter
9	CM	Cubic meter

If you select FPS, the flow meter will automatically begin measuring flow in feet per second. If you select keys 1 through 6, the LCD screen will ask that you enter your pipe ID in inches. If you select keys 7 through 9, the LCD screen will ask that you enter your pipe ID in millimeters. See [“Standard Pipe Data” on page 4-9](#) to estimate your pipe ID.

After you enter your rate time element, the LCD screen will then display SELECT TOTALIZER. Select the unit of measure for totalizer display:

Table 2-5. Totalizer selection

Key	Selection	Definition
1	GAL	Gallons
2	CF	Cubic feet
3	MG	Millions of gallons
4	AF	Acre feet
5	BL	Barrels 42 gal
6	LT	Liters
7	CM	Cubic meters

After you enter your totalizer selection, the LCD screen will then display Enter Pipe ID. If you select keys 1 through 5, the LCD screen will ask that you enter your pipe ID in inches. If you select keys 6 through 7, the LCD screen will ask that you enter your pipe ID in millimeters. See [“Standard Pipe Data” on page 4-9](#) to estimate your pipe ID.

Your Doppler flow meter is now configured to measure the flow parameters you have set. After you set the flow reading parameters you need for your system, you can secure these settings so they are saved in the event of power loss to the electronics enclosure.

Note: To clear the rate and totalizer parameters you have set, select “0” reset or switch the power off using the on/ off switch on the display panel. Until settings are saved using Key # 8, “Secure On”, the security switch, turning off power clears all previously set parameters. When you turn on power again, the LCD screen will prompt you to restart programming.

To Save Your Programmed Flow Reading Settings Using the Secure Function:

1. Complete setting the flow reading parameters (see [“First Time Operation” on page 2-17](#) to set parameters).
2. Press and hold key # 8 for 5 seconds until “Secure On” appears on the LCD display.

Note: If you need to change your programming, press and hold key # 8 “Secure” until “Secure Off” appears on the LCD display.

If you wish to further customize your flow meter system for operation in your process, continue on to [“Advanced Configuration Options” on page 2-20](#).



---

## IF YOU EXPERIENCE UNSTABLE READINGS

A steady display and solid illuminated Echo lamp indicates a good signal. An erratic display and/or a flashing Echo lamp indicates a poor signal. Reposition the transducer heads until readings are steady and the Echo lamp is illuminated solid or select another position to mount the sensors. Possible reasons for poor signals are:

- Partially full pipe
- Extreme aeration
- Insufficient suspended particles (minimum particle size and concentration are 40 microns at 35 ppm and greater than 0.2% density difference)

Any fluids with particle size/concentration less than the requirement listed above should be measured with a transit time flow meter.

- Extreme turbulence
- Interference from electric motors or motor controllers

If your meter readings do not stabilize, see [“Troubleshooting the Unit” on page 3-1](#) and [“Echo LED Light Considerations” on page 3-9](#) for further assistance.

## Advanced Configuration Options

The display panel keypad has a secondary menu for advanced configuration options (the keypad toggle menu). You may want to use this menu to set 4-20mA analog output, set up bar graph, select HI/LO alarm set points, and configure batch control. To access the secondary menu, press appropriate key until the display changes. To exit, press the key again.

- [Figure 2-10 on page 2-21](#) provides a visual representation of the toggle menu.
- [Table 2-6](#) lists the advanced configuration options accessible from the display panel keypad.

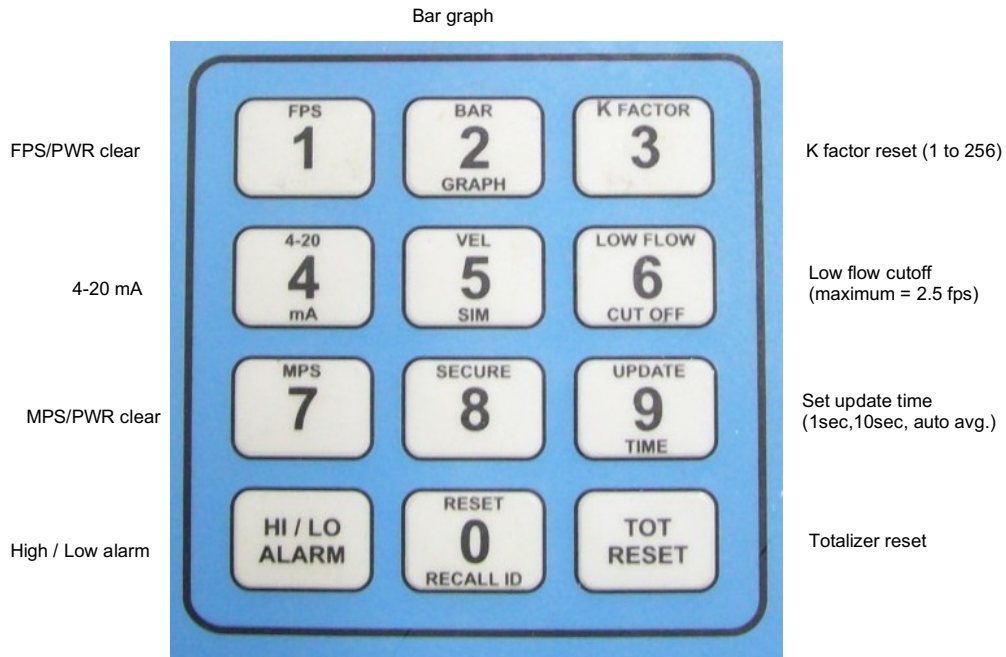


Figure 2-10. Display unit keypad

Table 2-6. Keyboard Toggle Menu

Key	Selection	Functional Specifications
1	FPS	Feet per second/ clear pwr
2	Bar graph	Analog 16pt bar graph (n/a with batch)
3	K Factor	Select K factor while running
4	4-20mA	Set up 4-20mA analog output
5	Vel Sim	Velocity Simulator for systems test
6	Low Flow Cut Off	Set low flow cut off (maximum = 2.5 fps)
7	MPS	Meters per second/ clear pwr
8	Secure	Secure parameters On/Off
9	Update Time	#1 (1sec) #2 (10sec) #3 (Auto)
0	Reset/ Recall Pipe ID	Recall pipe ID/configure batch/ system reset
	HI/LO ALARM	Set up HI/LO limit alarms/ reset cursor
	TOT RESET	Reset totalizer while running/ reset cursor

---

## BEFORE SETTING ADVANCED PARAMETERS

The default setting for secondary keyboard functions is feet per second (fps), or meters per second (mps) if the flow meter is configured for metric units. Once the flow meter is operational and you wish to activate the analog bar graph, 4-20 mA output, batch control, high or low alarm, or low flow cut-off options, consult advanced parameter setting.

### Sample Parameter Setting

You have a velocity of 5 fps and you would like the 4-20 mA output to be 12 mA or 50% of scale. Push and hold the MA/4 key until the screen changes and then release the key. Enter a scale value of 10 fps via the keypad. The screen will automatically return the display to volumetric indication. The 4-20 mA output will read 12 mA at the terminal strip located on the right side of the main electronics circuit board. You may check your 4-20mA output setting via the bar graph.

Note: Never adjust any of the potentiometers on the main processor board. These settings are to be performed by authorized personnel only.

## SETTING ADVANCED PARAMETERS

This section explains how to set advanced parameters using the keyboard on the front panel of the unit.

### Bar Graph

To Set the Analog Bar Graph of Flow Rate: (n/a with batch)

1. Press the Bar Graph/2 key. Enter the desired full-scale flow rate in the indicated engineering unit.
2. To return to the rate and totalizer flow reading, press the Graph/2 key again.
3. To return to the graph, press the Graph/2 key again and select OK.

### Batch Control

1. To configure batch control press "0" key and select Batch.
2. Select Enable and choose 1=Pulse, 2=Batch.
3. Select Batch volume in preselected engineering units.

### K Factor (Correction Factor)

The default K Factor on the Doppler flow meter is set at 60 hZ/ fps for CLT V 6.0 Doppler Sensors. For nearly all applications, this default K Factor setting should be adequate. There are only a few circumstances that might merit adjusting the default K Factor setting on your Doppler flow meter.

If the flow rate readings are not as expected, these are factors that may be contributing:

1. The meter is measuring flow with a high level of turbulence, which may be caused by too short of a straight run for proper transducer placement.
2. The liquid being measured has high viscosity, is too thick, or contains sound absorbing materials (for example, homogenous drilling mud or roofing tar).

If either of these conditions exist, and your flow readings appear inaccurate, then you may need to adjust the K Factor (correction factor) to get the desired flow rate.

Note: The K Factor is linear. Increase the K Factor to lower the flow rate or decrease the K Factor to increase the flow rate by the percentage that the flow is off.

Again, for most applications, the default K Factor setting ensures the most accurate reading by your Doppler flow meter. Consult ["Troubleshooting the Unit" on page 3-1](#) to troubleshoot inaccurate flow readings before making this adjustment.

To Set the K Factor:

1. Press the K FACTOR 3 key.
2. Enter Hz/ FPS. If you want to keep the default setting, enter 060.
3. The LCD screen will return to the rate and totalizer flow reading.

## Analog Output

To Set the Analog Output:

1. Press the MA/4 key Enter the full scale preselected engineering unit.
2. After the output level has been set, the LCD screen will return to the rate and totalizer flow reading.

## Low Flow Cutoff

To Set the Low Flow Cutoff:

1. Press the FPS/1 or MPS/7 key to obtain the current reading in feet per second or meters per second. Press the key again to return to the flow reading parameters previously shown.
2. Press the LFC/6 key. Enter the cutoff in feet per second or meters per second. If you enter a parameter that is too high, the LCD screen will display the maximum allowable cutoff setting and then will return to the prompt for cutoff in feet per second.

- 
3. After the low flow cutoff is set, the LCD screen will return to the rate and totalizer flow reading.

### Meters per Second/ Power Clear

To Read Meters Per Second:

1. Press the MPS/7 key. The LCD will show the flow reading in meters per second on the upper line of the LCD screen, replacing the rate parameter previously on the screen. The totalizer reading remains the same parameter.
2. To return to the previous flow rate reading, press the MPS/7 key again.

### Update Time

To Set Update Time:

1. Press the UT/9 key. To enter the selection screen.  
#1 = 1 sec    #2 = 10 sec    #3 = auto;  
"Auto" mode will update every second when the velocity change is >5%.  
When the flow stabilizes to < 5% change the update time resets to a 10 second running average.
2. Enter the update time in 1 second., 10 seconds , or Auto.
3. After the update time is set, the LCD screen will return to the rate and totalizer flow reading.

### Hi/Low Alarms

To Set the High/ Low Alarms:

1. Press the HI/LO ALARM key. Select Hi, Lo, or Both.
2. Next enter the high limit alarm in your preselected engineering unit.
3. Now enter the low limit alarm in your preselected engineering unit.
4. After the high and low alarm parameters are set, the LCD screen will return to the rate and totalizer flow reading.

### Totalizer Reset

To Reset the Totalizer While the Unit is Running:

1. Press the TOT RESET key. The totalizer reading will return to zero.
2. The meter will begin taking totalizer readings from zero. The rate reading remains unchanged.

## Normal Operation

Once you have set up the Doppler flow meter for operation in your system, you may virtually forget about it. The system is maintenance free, and does not require calibration, since the readings do not drift over time. In the event of a power interruption, your parameters will be saved for up to 99 years in non-volatile Flash Memory when you have activated the “Secure On” setting.

## Portable Battery Operation (Portable Units Only)

The LCD screen will flash LOW BAT every second when there is approximately one half hour of safe operation remaining. Never totally discharge the gel cell battery. The charger provided with the flow meter will recharge the battery fully in approximately 8 hours. You may leave the battery on the charger overnight, since prolonged charging periods will not damage the battery. The POWER switch on the flow meter front panel must be in the OFF position in order for the internal battery to charge. If the internal battery has been deep discharged, it will be necessary to charge the battery for a minimum of 30 minutes before the front panel POWER switch is turned ON.







Compu-Flow™ portable display

# Troubleshooting and Customer Support

The following sections provide useful information for troubleshooting your Compu-Flow™ Doppler ultrasonic flow meter and process as related to your flow meter. Product warranty, return policy, and customer support information appears near the end of this chapter.

## TROUBLESHOOTING THE UNIT

If you suspect your Doppler flow meter is malfunctioning, please perform the following checks before calling Compu-Flow™ Systems Support:

1. Make sure that the unit is properly connected to input power. See [“Mounting and Connecting Power to the Electronics Enclosure”](#) on page 2-13. Also, see [“Status of Unit Power”](#) on page 3-2.
2. Make sure that the transducers are properly connected to the electronics enclosure and that they are properly mounted. See [“Mounting and Connecting the Transducers”](#) on page 2-9.
3. Ensure input power is on and power is within specifications. See [“Functional Specifications”](#) on page 4-3 for power requirements.
4. Is the Echo LED light flashing or off? See [“Status of Echo LED: Flashing”](#) on page 3-5 or [“Status of Echo LED: Off”](#) on page 3-3 for troubleshooting information.
5. Does your Doppler flow meter flow rate reading appear too low, too high, or erratic, but your Echo light is on? See [“Status of Flow Reading: High or Low”](#) on page 3-6 or [“Status of Flow Reading: Erratic”](#) on page 3-8 for troubleshooting information. Also, consult [“Echo LED Light Considerations”](#) on page 3-9 for more information about the Echo light.
6. Have you performed the above checks and you still have no flow reading?
  - If you have performed all the above checks and followed troubleshooting procedures in the [“Flow Meter Troubleshooting Tables”](#) on page 3-2 and your unit is still malfunctioning, contact [“Compu-Flow Systems Support”](#) on page 3-11.



---

## Flow Meter Troubleshooting Tables

Follow these tables in sequential order for the best use. Answer the heading question in bold at the beginning of each section before continuing on to the next section.

### STATUS OF UNIT POWER

Is the unit receiving power? (Is the green Power light on?)

- Yes. If the unit is receiving power, continue on to [“Status of Echo LED: Off” on page 3-3](#).
- No. If the unit is not receiving power, troubleshoot using [Table 3-1](#) below.

Table 3-1. Status of unit power troubleshooting checklist

Question/ Possible Cause	Corrective Action
Is AC or BATTERY (DC) power properly connected to the processor board?	Ensure that input power is properly connected.  See <a href="#">“To Connect Input Power to the Electronics Enclosure:” on page 2-13</a> .
Is the battery charged if you are using BATTERY (DC) power, or is the AC power module plugged in if you are using AC power?	If you are using DC battery power, make sure your battery is charged and that the power cables are securely connected.  If you are using AC power, make sure your AC power is correct and the module is plugged in.  See <a href="#">“To Connect Input Power to the Electronics Enclosure:” on page 2-13</a> and <a href="#">“Portable Battery Operation (Portable Units Only)” on page 2-25</a> for more information.
Is the power switch on the Front display panel on? Portable	Ensure the power switch on the rear display panel is in the on position.
Is the power switch on the rear Display panel on? Dedicated	See <a href="#">“Display panel” on page 2-16</a> for the location of this switch.

Table 3-1. Status of unit power troubleshooting checklist

Question/ Possible Cause	Corrective Action
Is the power switch set correctly?	<p>Make sure the switch is in the on position.</p> <ul style="list-style-type: none"> <li>• BATTERY = 12 VDC input (battery) power</li> </ul> <p>See <a href="#">“To Connect Input Power to the Electronics Enclosure:”</a> on page 2-13 and <a href="#">Figure 2-8</a> on page 2-14 for the location of the switch.</p>
Is there a LOW BAT flashing in the display?	<p>If you are switching from BATTERY (DC) power to AC power and the module does not match your incoming power, you may see a LOW BAT warning in the front panel display. Select the correct incoming power level (12VDC) and this warning should disappear.</p> <p>If you are using the battery (DC power) to power the unit, your battery may be low. See <a href="#">“Portable Battery Operation (Portable Units Only)”</a> on page 2-25.</p>
Is there a blown input power fuse?	All fuses are carbon pile auto resettable quick-trip fuses that require no service.

### STATUS OF ECHO LED: On or OFF

Is the Echo LED on steady?

Yes. If the Echo LED is on steady or is flashing, continue on to [“Status of Echo LED: Flashing”](#) on page 3-5.

Note. If the Echo LED is off, troubleshoot using [Table 3-2](#) below.

Note: See [“Additional Troubleshooting Information”](#) on page 3-9 for additional information about the Echo LED indicator.

Table 3-2. Status of Echo light troubleshooting checklist: Echo off

Question/ Possible Cause	Corrective Action
Are the transducers properly connected to the processor board?	<p>Make sure the transducer wires are connected correctly to the processor board.</p> <p>See <a href="#">"To Connect the Transducers to the Electronics Enclosure:"</a> on page 2-11.</p>
Are the transducers mounted properly on the pipe?	<p>Make sure that the transducers have been mounted on a clean, smooth pipe using the required coupling grease. Ensure that the transducers are securely mounted flush with the pipe, side by side.</p> <p>See <a href="#">"To Mount the Clamp-On Transducers to the Pipe:"</a> on page 2-9.</p>
Is there fluid in the pipe? Is the pipe full?	<p>Verify that the pipe is full of fluid and that the fluid is flowing above the minimum velocity specifications.</p> <p>See <a href="#">"Functional Specifications"</a> on page 4-3 for flow velocity specifications.</p>
Have the transducers been placed in the recommended location on the pipe?	<p>Make sure that the transducers have been mounted in an acceptable location:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Consider straight run requirements (see <a href="#">"Straight Run Requirements"</a> on page 2-5 for more information</li> <li><input type="checkbox"/> Make sure the transducers are mounted flush with the pipe, facing the same direction</li> </ul> <p>See <a href="#">"To Mount the Clamp-On Transducers to the Pipe:"</a> on page 2-9 for more details.</p>

Table 3-2. Status of Echo light troubleshooting checklist: Echo off

Question/ Possible Cause	Corrective Action
Has the pipe been cleaned down to bare metal before transducer placement? Is this an old pipe?	<p>Make sure the pipe was cleaned with sandpaper prior to transducer placement. Also, check to make sure the type of pipe in your application is suitable for use with a Doppler flow meter.</p> <p>See <a href="#">“Assessing Pipe Material and Condition” on page 2-5.</a></p>
Is the measured fluid too clean, or is the particle content fluctuating below readable specifications?	<p>Verify that suspended solid content of fluid is at least 40 microns @ 35 ppm with at least a 0.2% density difference from the liquid.</p> <p>See <a href="#">“Suspended Particle Test For Doppler Signals” on page 3-10</a> to check your fluid for particle content, and also consult <a href="#">“Determining if Your Process/Installation is Right for a Doppler Flow Meter” on page 2-3.</a></p> <p>Note: Use a transit time meter if the fluid does not meet the suspended solid specifications of a Doppler flow meter. Contact <a href="#">“Compu- Flow™ Systems Support” on page 4-15</a> for more information.</p>

## STATUS OF ECHO LED: FLASHING

Is the Echo LED flashing?

No. If the Echo LED light is on steady, continue on to [“Status of Flow Reading: High or Low” on page 3-6.](#)

Yes. If the Echo LED light is flashing, troubleshoot using [Table 3-3](#) below.

Note: Review the three questions in [Table 3-3](#). If you can answer yes to all three, and you have determined that you do not have a power issue, you may have an application that would be better suited for a transit time meter. See [“Determining if Your Process/Installation is Right for a Doppler Flow Meter” on page 2-3](#) and [“Additional Troubleshooting Information” on page 3-9.](#)

Table 3-3. Status of Echo light troubleshooting checklist: Echo flashing

Question/ Possible Cause	Corrective Action
<p>Have the transducers been placed in the recommended location on the pipe?</p>	<p>Make sure that the transducers have been mounted in an acceptable location:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Try moving the transducers. Consider straight run requirements when deciding where they need to be mounted (see <a href="#">"Straight Run Requirements"</a> on page 2-5 for more information)</li> <li><input type="checkbox"/> Make sure the transducers are mounted side by side, flush with the pipe</li> <li><input type="checkbox"/> Make sure the exterior of the pipe was cleaned prior to mounting the transducers</li> </ul> <p>See <a href="#">"To Mount the Clamp-On Transducers to the Pipe:"</a> on page 2-9 for more details.</p>
<p>Have you performed the suspended particle test to see if the liquid in the flow is compatible with Doppler operation?</p>	<p>See <a href="#">"Suspended Particle Test For Doppler Signals"</a> on page 3-10.</p>
<p>Have you consulted the Echo light consideration section?</p>	<p>See <a href="#">"Echo LED Light Considerations"</a> on page 3-9 for information on whether the Doppler is the right meter for your application. A transit time meter may work better for your application if the Echo light continues flashing.</p>

### STATUS OF FLOW READING: HIGH OR LOW

Is the flow reading showing a rate that is lower or higher than expected?

- No. If the flow reading is erratic rather than low or high, or you are experiencing another issue, continue on to ["Status of Flow Reading: Erratic"](#) on page 3-8.
- Yes. If the flow reading appears too low or too high, troubleshoot using [Table 3-4](#) below.

Table 3-4. Status of flow reading troubleshooting checklist: High or low

Question/ Possible Cause	Corrective Action
Has the meter been properly programmed?	<p>Using the display panel keypad and the LCD screen, verify that the rate selection and totalizer selection are set correctly.</p> <p>See <a href="#">"To Operate Your Doppler Flow Meter for the First Time:"</a> on page 2-18.</p>
Has the meter been set up with sufficient straight run piping?	<p>Make sure that the transducers are properly placed for use with your Doppler flow meter.</p> <p>See <a href="#">"Straight Run Requirements"</a> on page 2-5 for more information on correct transducer placement in your system.</p>
Are the transducers mounted properly on the pipe?	<p>Make sure that the transducers have been mounted on a clean, smooth pipe using the required coupling grease. Ensure that the transducers are securely mounted side by side.</p> <p>See <a href="#">"To Mount the Clamp-On Transducers to the Pipe:"</a> on page 2-9.</p>
<p>Has the pipe been cleaned down to bare metal before transducer placement? Is this an old pipe?</p> <p>Is the inside wall coated or Contaminated with build up?</p> <p>Is the pipe diameter correct or has the pipe been expanded or flattened?</p>	<p>Make sure the pipe was cleaned with sandpaper prior to transducer placement. Also, check to make sure the type of pipe in your application is suitable for use with a Doppler flow meter.</p> <p>See <a href="#">"Assessing Pipe Material and Condition"</a> on page 2-5.</p> <ol style="list-style-type: none"> <li>1. Pipe wall build up reducing ID</li> <li>2. Incorrect ID due to erroneous data, collapsed pipe, or swollen pipe due to pressure.</li> </ol>
Does your Doppler show a flow reading that varies from the reading on your alternative measurement device?	<p>Verify that pumps are operating and that valve settings are correct. Compare the velocity reading with an alternative type of flow meter.</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> If the flow reading on your Doppler is similar to the reading on your alternative meter, the Doppler is probably reading correctly.</li> <li><input type="checkbox"/> If the flow reading on your Doppler varies from the reading on the alternative meter, you may need to adjust the K Factor accordingly to correct the flow reading.</li> </ul> <p>See <a href="#">"K Factor (Correction Factor)"</a> on page 2-22 for information on adjusting your K Factor.</p>

## STATUS OF FLOW READING: ERRATIC

Is the flow reading showing an erratic rate?

- Yes. If the flow reading appears erratic, troubleshoot using [Table 3-5](#) below.
- No. If you have followed all the troubleshooting steps and procedures and your Doppler is still not working correctly, contact [“Compu-Flow™ Systems Support” on page 4-15](#) for information on how to proceed.

Table 3-5. Status of flow reading troubleshooting checklist: Erratic

Question/ Possible Cause	Corrective Action
Have the transducers been placed in the recommended location on the pipe?	<p>Make sure that the transducers have been mounted in an acceptable location:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Consider straight run requirements (see <a href="#">“Straight Run Requirements” on page 2-5</a> for more information</li> <li><input type="checkbox"/> Make sure the transducers are mounted side by side</li> </ul> <p>See <a href="#">“To Mount the Clamp-On Transducers to the Pipe:” on page 2-9</a> for more details.</p>
Has the pipe been cleaned down to bare metal before transducer placement? Is this an old pipe?	<p>Make sure the pipe was cleaned with sandpaper prior to transducer placement. Also, check to make sure the type of pipe in your application is suitable for use with a Doppler flow meter.</p> <p>See <a href="#">“Assessing Pipe Material and Condition” on page 2-5</a>.</p>
Is the unit near an electric motor or motor controller?	<p>Move the transducers away from interference and see if the flow readings become more stable.</p>
Is your update time allowing for erratic flow readings?	<p>Change your flow meter update time and see if the flow readings become more stable.</p> <p>See <a href="#">“To Set Update Time:” on page 2-24</a>.</p>
Can you adjust Analog damping to provide a more accurate reading?	<p>No, there are no analog damping settings other than update time adjustment.</p> <p>See <a href="#">“To Set Update Time:” on page 2-24</a>.</p>

## Additional Troubleshooting Information

### ECHO LED LIGHT CONSIDERATIONS

Compu-Flow™ Doppler ultrasonic flow meters require suspended solids or air bubbles to operate. The strict requirement is that sonic discontinuities exist. If the speed of sound in the solids and liquids are identical, then there are no sonic discontinuities (which act as ultrasonic reflectors), and most Doppler flow meters will not function. Some bacterial slurries and chemical slurries may have suspended solids but cannot be measured with a Doppler flow meter for this reason.

The behavior of the Echo light on the display panel of your Doppler flow meter electronics enclosure may provide indication as to whether the Doppler flow meter is the correct one for your application. If after troubleshooting your unit, the Echo light does not remain on steady while you are operating your unit, you may need to consider changing the meter to a transit time meter.

See [“Determining if Your Process/Installation is Right for a Doppler Flow Meter” on page 2-3](#) and [“Troubleshooting the Unit” on page 3-1](#) if you are having trouble maintaining a steady Echo light during operation of your flow meter.

Table 3-6. Echo light scenarios

Echo light condition	Flow rate reading	Applicable Meter	Solution
Illuminated steady	Yes	Doppler flow meter	If the Echo light is on and the flow reading appears correct, the Doppler is the best meter for your application.
Flashing	Yes	Doppler flow meter or Transit time meter	There may be an inadequate level of reflective materials in the flow to ensure correct flow readings. Move the transducers until you get a steady light, or replace your Doppler meter with a transit time meter.
Off	Yes	Transit time meter	There may be an inadequate level of reflective materials in the flow to ensure correct flow readings. Replace your Doppler meter with a transit time meter.
Off	No flow	Contact Factory	Clamp on transducers may not be able to provide accurate flow readings in your application.



---

## SUSPENDED PARTICLE TEST FOR DOPPLER SIGNALS

Particles in a liquid may be either in suspension or dissolved. Dissolved particles will not reflect Doppler signals because there is no physical dimension nor density difference to return the sound to the receiver.

Suspended particles generally will return the Doppler signal if there are enough present and their size is sufficient to meet the requirements of the transmitted frequency. Materials such as wood pulp, algae, moss, onion skins, fine sand, or other materials that do not meet the 35 ppm/ 40 micron/ 0.2% density difference minimum requirements will not reflect sounds. Instead, the signal simply passes through this material as if it were water. Usually these materials have a specific gravity of 0.999 or 1.001. This is almost exactly the same as water itself and therefore will neither rise nor fall in the solution. These materials will move about almost anywhere in the solution controlled only by the motion of the liquid itself.

Be aware that slow flows carry heavy particulate may allow the reflectors to settle out even though you have flow. This generally does not occur on flows over 1 fps.

A simple test requires a clear glass container and a sample of the liquid you wish to measure with the Doppler sensors. Stir the liquid and watch it for about 3 to 5 minutes. If the visible particles in suspension neither rise nor fall, they are most likely the same specific gravity as water and may not reflect Doppler signals. If these particles are the same specific gravity as water, but do have a membrane or shell around them that is at least 0.2% density difference than the water molecules, then the signals should be strong enough for the Doppler to report correct flow readings.

If the particles rise or fall in the solution, they should provide adequate sonic reflection as long as they meet the specified quantity, size, and density requirements for the Doppler (see [“Specifications and Reference Information” on page 4-1](#) for more information).

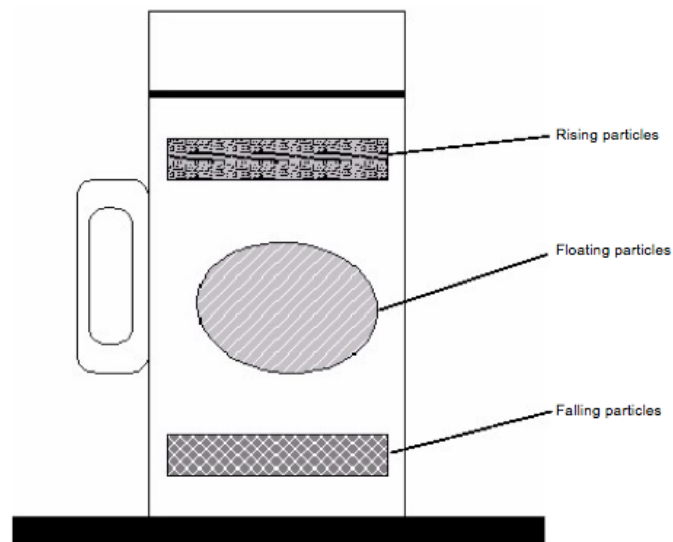


Figure 3-1. Suspended particle test

## Full Function Field Test System Integrity



Figure 3-2. Bucket test

In figure 3-2 above the Compu-Flow™ portable Doppler system is being field tested. With the sensors connected to the display, insert the sensors into a container of water. Turn on the display and select FPS or MPS. Stir the water and watch the display to verify readings on the LCD screen and a solid echo light. This confirms complete system integrity. If you still do not get good readings after testing your unit then you should reconfirm the flow information or select a different type of flow meter for the application.

---

## RETURNING UNITS FOR REPAIR

Before returning any product for repair and/or adjustment, first follow all troubleshooting procedures. If, after following these procedures, you still have a problem, or if the procedure instructs you to, contact Compu-Flow™ Systems and discuss the problem with a representative. (See also [“Authorized Returns” on page 4-15](#)).



### **WARNING:**

All returns to Compu-Flow™ Systems support must be free of harmful, corrosive, radioactive, or toxic materials, and have purge documentation when appropriate.

---

If you return a unit without first getting authorization from Compu-Flow™ Systems Support and that unit is found to be functional, you will be charged a retest and calibration fee, plus shipping charges.

To ensure years of dependable service, Compu-Flow™ products are thoroughly tested and designed to be among the most reliable and highest quality systems available worldwide.

## WARRANTY

Compu-Flow™ products are warranted to be free from failures due to defects in material and workmanship for 18 months after they are shipped from the factory, or 12 months in service. (please see warranty statement below, for details).

In order to claim shipping or handling damage, you must inspect the delivered goods and report such damage to us within 30 days of your receipt of the goods. Please note that failing to report any damage within this period is the same as acknowledging that the goods were received undamaged.

For a warranty claim to be valid, it must:

- Be made within the applicable warranty period
- Include the product serial number and a full description of the circumstances
- Have been assigned a return material authorization RMA number (see below) by Compu-Flow™ Systems Support.

All warranty work will be performed at an authorized Compu-Flow™ service center (see list of contacts at the beginning of this chapter). You are responsible for obtaining authorization (see details below) to return any defective units, prepaying the freight

costs, and ensuring that the units are returned to an authorized Compu-Flow™ service center. Compu-Flow™ will return the repaired unit (freight prepaid) to you by second-day air shipment (or ground carrier for local returns); repair parts and labor will be provided free of charge. Whoever ships the unit (either you or CF) is responsible for properly packaging and adequately insuring the unit.

## Authorized Returns

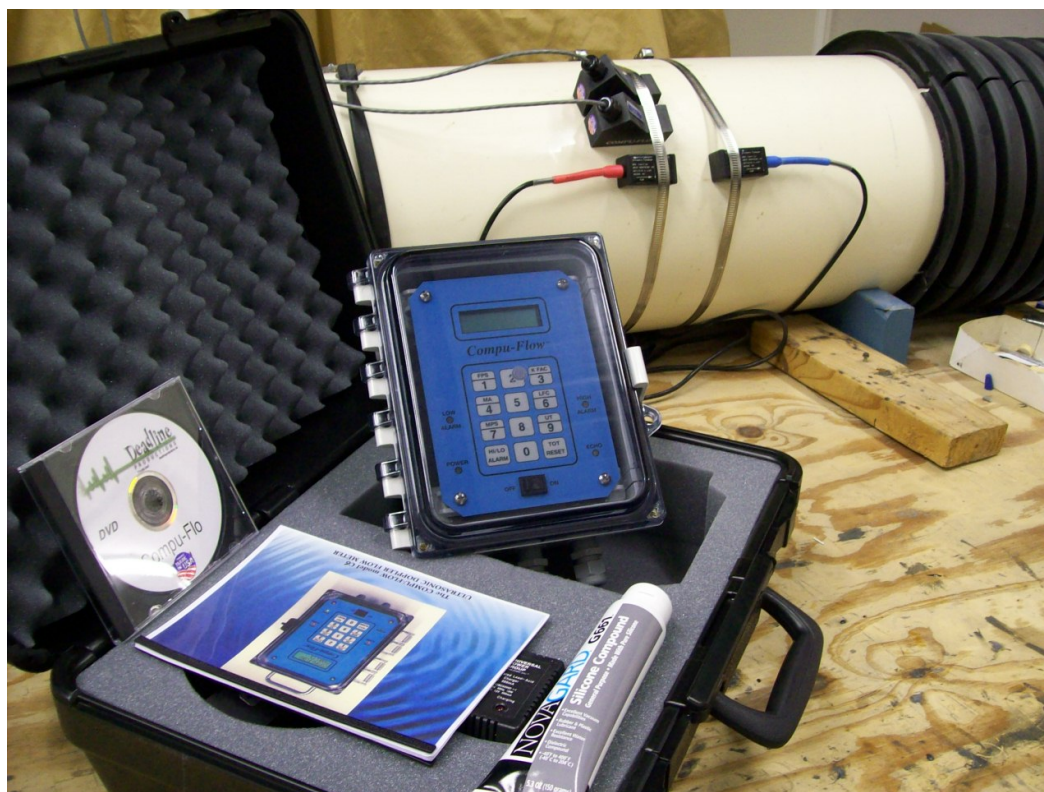
Before returning any product for repair and/or adjustment, call Compu-Flow™ Systems Support and discuss the problem with them. Be prepared to provide the model number and serial number of the unit as well as the reason for the proposed return. This consultation call will allow Compu-Flow™ System Support to determine if the unit must actually be returned for the problem to be corrected. Such technical consultation is always available at no charge.

Units that are returned without authorization from Compu-Flow™ Systems Support and that are found to be functional will not be covered under the warranty (see warranty statement, below). That is, you will have to pay a retest and calibration fee, and all shipping charges.

## Warranty Statement

The seller makes no express or implied warranty that the goods are merchantable or fit for any particular purpose except as specifically stated in printed Compu-Flow™ specifications. The sole responsibility of the Seller shall be that it will manufacture the goods in accordance with its published specifications and that the goods will be free from defects in material and workmanship. The seller's liability for breach of an expressed warranty shall exist only if the goods are installed, started in operation, and tested in conformity with the seller's published instructions. The seller expressly excludes any warranty whatsoever concerning goods that have been subject to misuse, negligence, or accident, or that have been altered or repaired by anyone other than the seller or the seller's duly authorized agent. This warranty is expressly made in lieu of any and all other warranties, express or implied, unless otherwise agreed to in writing. The warranty period is 18 months after the date the goods are shipped or 12 months after installed for service. In all cases, the seller has sole responsibility for determining the cause and nature of the failure, and the seller's determination with regard thereto shall be final.





# Specifications and Reference Information

The following sections provide specification and accessory information for the Compu-Flow™ Doppler ultrasonic flow meter, as well as useful pipe and conversion data.

## PERFORMANCE SPECIFICATIONS

Table 4-1. Performance specifications

Description	Specification
Fluid conditions	
Measured fluid	Homogenous liquids with Newtonian flow profiles (sludges, slurries, sewage, wastewater, and other fluids containing suspended particles)
State of flow	Axis-symmetric flow in pipe filled with fluid
Fluid type	Liquids containing suspended particles of at least 35 ppm at 40 microns at 0.2% density of undissolved solids or air bubbles
Measurable fluid temperature range	-40 °F to 220 °F (-40 °C to 106 °C) 500 °F Option with Heat Sinks
Velocity range	0.1 fps to 50 fps (0.04 mps to 15.25 mps)
Flow sensitivity	0.01 fps (0.04 mps)
Piping conditions	
Pipe diameter range	Velocity & Volumetric indication: 0.5" to 999" (13 mm to 9999 mm) diameter
Pipe	Including but not limited to: carbon steel, stainless steel, ductile iron, cast iron, FRP, PVC, PVDF, PE 100, fiberglass, teflon, and most concrete lined or coated pipes
Pipe lining	Including but not limited to: tar, epoxy, mortar, rubber, teflon, PVC, and glass

Table 4-1. Performance specifications (Continued)

Description	Specification
<b>Measurement Accuracy</b>	
Accuracy NIST Cent. Available	Typically $\pm 1\%$ to $3\%$ of full scale  See <a href="#">Table 2-2 on page 2-6</a> for straight run requirements and specific accuracies.  Note: Accuracy is a function of flow profile.
Linearity	$\pm 0.5\%$ of full scale
Repeatability	$\pm 0.1\%$ of full scale
Response time	1 second or less

## PHYSICAL SPECIFICATIONS

Table 4-2. Physical specifications

Description	Specification
<b>Electronics Enclosure</b>	
Dimensions	7.00 X 5.00 X 3.00 inch  Note: See <a href="#">Figure 4-1 on page 4-6</a> for dimensional illustrations.
Weight	4 lbs. -C6D 8 lbs. -C6P
Materials	Enclosure – Molded ABS FR plastic, Meets Nema type 4, 4X, 12, & 13 Meets IP 66, Meets UL 94 V-01.6 Flammability rating Light gray RAL 7035
Environmental rating	NEMA 4X (IP65)
Ambient temperature range	-13 °F to 132 °F (-25 °C to 55 °C)
Ambient humidity	Less than 100% RH
<b>Transducers</b>	
Dimensions	• Transducer heads: 4.85"(L) x 1.33"(W) x 1.35"(D) (123 mm x 33.8 mm x 34.3 mm)  Note: See <a href="#">Figure 4-3 on page 4-8</a> for the dimensional illustration
Weight	1.0 lb (0.455 kg)

Table 4-2. Physical specifications (Continued)

Description	Specification
Housing material	Nylon - Hi Density
Mounting	Mounted to the outside of pipe by strap and gear clamps, nylon belts, bungee and steel chain, or epoxy
Crystal wedge material	Epoxy resin (all transducer models)
Environmental rating	NEMA 6 (IP67) Continuous Submersible to 200'
Ambient temperature range	-20 °F to 200 °F (-29 °C to 93 °C) -20 °F to 500 °F with optional heat sinks
Ambient humidity	Less than 100% RH
Transducer cable	
Standard cable	25' (7.6 m) 2 twisted pairs, 24 AWG, belfoil shield Note: Custom cable lengths are available (min 25')
Maximum cable length	5000' (1524 m) Wireless Optional

## FUNCTIONAL SPECIFICATIONS

Table 4-3. Functional specifications

Description	Specification
Power	
Dedicated units	Isolated-Regulated-Module 100-240VAC/300mA @12VDC  12 VDC (DC operation enabled by barrier strip terminals; see <a href="#">Figure 4-4 on page 4-14</a> for switch location)
Portable units	Internal gel-cell, 8-hour continuous operation built-in battery (without backlight) Recharge time is 8 hours using the external power adaptor/charger or DC auto cigarette lighter
Portable Battery SMART CHARGER	Standard adaptor: 115 VAC, 50/60 Hz ( $\pm 10\%$ ) input delivering 12 VDC, 500 mA output
Power consumption	2 W typical
Analog output signal	4-20 mA at 24VDC, 1200 $\Omega$ maximum load resistance, internally Carbon fused, active & passive modes



Table 4-3. Functional specifications (Continued)

<b>Description</b>	<b>Specification</b>
Alarm output	AC: Separate Power module required for relay/ output Alarms & Batch
RS232 output	RS232 via DB9 & USB ports 9300 baud rate Terminal Emulation Software (HyperTerminal for Windows/ ZTerm for Mac)
Data Logger output	1-32 GB USB Flash drive USB board mount or remote cable
Power failure backup	Allows the electronics assembly to retain all parameter information and current totalizer value for 99 yrs
<b>Standard interface</b>	
LCD display	2-line, 16 characters per line, high resolution, backlit
LED indicators	· Yellow: Echo signal received · Red: High alarm or low alarm activated · Green: Power available
Keypad	12 keys, tactile feedback  <i>Note:</i> Keypad lockout via front panel keyboard; see “To Save Your Programmed Flow Reading Settings:” on page 2-21 and figure 2-10
Display panel	Rate selection, totalizer selection, K factor selection, analog output, low flow cutoff, update time (damping), high/ low alarm, fps, or mps selection, totalizer reset, etc
Output setting function	4-20mA output scaling (from keypad) in selected engineering units
Alarm setting function	High and low alarms set points (entered in engineering units)
Rate indication	4-digit LCD, velocity or volume (user selectable) English units: feet per second (fps), gallons (Gal), cubic feet (CF), and million gallons (MG), SMHD  Metric units: meters (M), liters (LT), and cubic meters (CM), SMHD  <i>Note:</i> Gallons refers to U.S. gallons, BBL=42gallon SMHD= Seconds, Minutes, Hours, Days
Totalizer indication	12-digit LCD English units: gallons, cubic feet, acre feet, barrels, and millions of gallons Metric units: liters and cubic meters  <i>Note:</i> Gallons refers to U.S. gallons. BBL=42gallon
Update time (damping)	Entered from keypad 1sec – 10sec – Auto Running Avg (<5%=1sec)
Low flow cutoff	0 fps to 2.5 fps (0 mps to 0.76 mps), entered from keypad
K factor	A value of 1 to 256, entered from keypad depending upon sensor type. The default is 60 Hz (correction factor) for version 6.0 Doppler sensor
Totalizer reset	Totalizer reset can be manually reset to zero from keypad
Key # function	Reset flashing cursor
“0” Key fuction	Resume- Reset Pipe ID- Batch
“8” Key function	Secure On/Secure Off
“5” key test function	Test velocity simulator on/off
“2” key function	Setup 16 point Bar Graph tracks 4/20mA output (n/a with Batch)



## DIMENSIONS

### Electronics Enclosure Dimensions



Inches 7.00 L X 5.00 W X 3.00 D  
mm 178 127 76

Figure 4-1. Front view of the electronics enclosure (C6 display panel)

Figure 4-2. Bottom view of the electronics enclosure



Wall mount dimensions 139 X 89 mm

### CLT V6.4 Clamp-On Transducer Dimensions

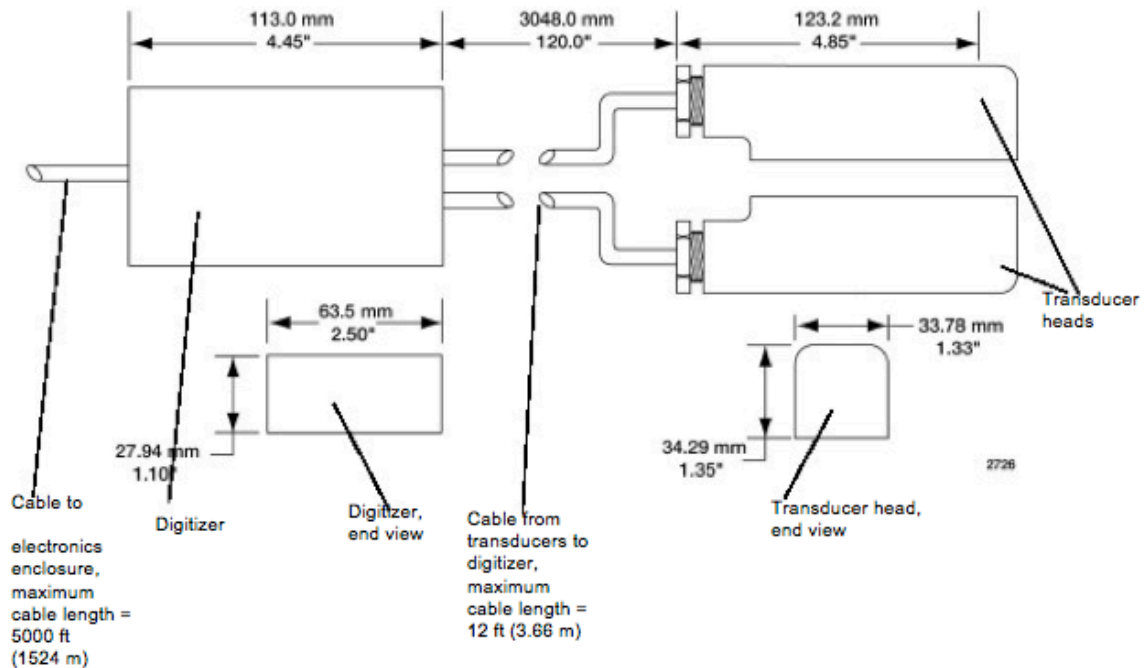


Figure 4-3. Dimensions of clamp-on Doppler

## REFERENCE INFORMATION

The following section provides reference information for setting up the Doppler flow meter in your system.

- [“Standard Pipe Data” on page 4-9](#) contains three tables to assist in pipe measurement:
  - [“Steel, stainless steel, and PVC” on page 4-9](#)
  - [“Cast iron pipe \(standard classes\)” on page 4-10](#)
  
  - □ □ [“Ductile iron pipe standard classes \(inside diameters\)” on page 4-11](#)
- [“Velocity Conversion Tables” on page 4-12](#) contains three tables to assist in converting the default flow readings of meters per second or feet per second:
  - [“Velocity conversion table \(MPS to LPM and LPS\)” on page 4-12](#)
  - [“Velocity conversion table \(MPS to LPS and M3/Hr\)” on page 4-12](#)
  
  - [“Velocity conversion table \(FPS to GPM\)” on page 4-13](#)
  - [Useful formulas for field calculations on page 4-14](#)



## Standard Pipe Data

Table 4-4. Steel, stainless steel, and PVC

Size Inches	Standard Schedules Inside Diameters													
	5	10 LTWALL	20	30	STD	40	60	STG	80	100	120	140	180	O.D.
1	1.185	1.097			1.049	1.049		0.957	0.957				0.815	1.315
1.25	1.53	1.442			1.380	1.380		1.278	1.278				1.160	1.660
1.5	1.77	1.682			1.610	1.610		1.500	1.500				1.338	1.900
2	2.245	2.157			2.067	2.067		1.939	1.939				1.687	2.375
2.5	2.709	2.635			2.469	2.469		2.323	2.323				2.125	2.875
3	3.334	3.260			3.068	3.068		2.900	2.900				2.624	3.500
3.5	3.834	3.760			3.548	3.548		3.364	3.364					4.000
4	4.334	4.260			4.026	4.026		3.826	3.826		3.624		3.438	4.500
5	5.345	5.295			5.047	5.047		4.813	4.813		4.563		4.313	5.563
6	6.407	6.357			6.065	6.065		5.761	5.761		5.501		5.187	6.625
8	8.407	8.329	8.125	8.071	7.981	7.981	7.813	7.625	7.625	7.437	7.187	7.001	6.813	8.625
10	10.482	10.42	10.25	10.13	10.02	10.02	9.750	9.750	9.562	9.312	9.062	8.750	8.500	10.75
12	12.42	12.39	12.25	12.09	12.00	11.938	11.626	11.75	11.37	11.06	10.75	10.50	10.12	12.75
14		13.50	13.37	13.25	13.25	13.124	12.814	13.00	12.50	12.31	11.81	11.50	11.18	14.00
16		15.50	15.37	15.25	15.25	15.000	14.688	15.00	14.31	13.93	13.56	13.12	12.81	16.00
18		17.50	17.37	17.12	17.25	16.876	16.564	17.00	16.12	15.68	15.25	14.87	14.43	18.00
20		19.50	19.25	19.25	19.25	18.814	18.376	19.00	17.93	17.43	17.00	16.50	16.06	20.00
24		23.50	23.25	23.25	23.25	22.626	22.126	23.00	21.56	20.93	20.93	19.87	19.31	24.00
30		29.37	29.00	29.00	29.25	29.250		29.00						30.00
36		35.37	35.00	35.00	35.25	35.25		35.00						36.00
42					41.25	41.25		41.00						42.00
48					47.25	47.25		47.00						48.00



Table 4-6. Ductile iron pipe standard classes (inside diameters)

Size Inches	Outside Diameter	Class 50	Class 51	Class 52	Class 53	Class 54	Class 55	Class 56	Cement Lining Note 1	
									Standard Thickness	Double Thickness
3	3.96		3.46	3.40	3.34	3.28	3.22	3.16	0.125	0.250
4	4.80		4.28	4.22	4.16	4.10	4.04	3.98		
6	6.90	6.40	6.34	6.28	6.22	6.16	6.10	6.04		
8	9.05	8.51	8.45	8.39	8.33	8.27	8.21	8.15		
10	11.10	10.52	10.46	10.40	10.34	10.28	10.22	10.16		
12	13.20	12.58	12.52	12.46	12.40	12.34	12.28	12.22		
14	15.30	14.64	14.58	14.52	14.46	14.40	14.34	14.28	0.1875	0.375
16	17.40	16.72	16.66	16.60	16.54	16.48	16.42	16.36		
18	19.50	18.80	18.74	18.68	18.62	18.56	18.50	18.44		
20	21.60	20.88	20.82	20.76	20.70	20.64	20.58	20.52		
24	25.80	25.04	24.98	24.92	24.86	24.80	24.74	24.68		
30	32.00	31.22	31.14	31.06	30.98	30.90	30.82	30.74	0.250	0.500
36	38.30	37.44	37.34	37.06	37.14	37.04	36.94	36.84		
42	44.50	43.56	43.44	43.32	43.20	43.08	42.96	42.84		
48	50.80	49.78	49.64	49.50	49.36	49.22	49.08	48.94		
54	57.10	55.96	55.80	55.64	55.48	55.32	55.16	55.00		
Note 1 Reduce I.D. by dimension shown; these figures also apply to C.I. pipe										



## Velocity Conversion Tables

Table 4-7. Velocity conversion table (MPS to LPM and LPS)

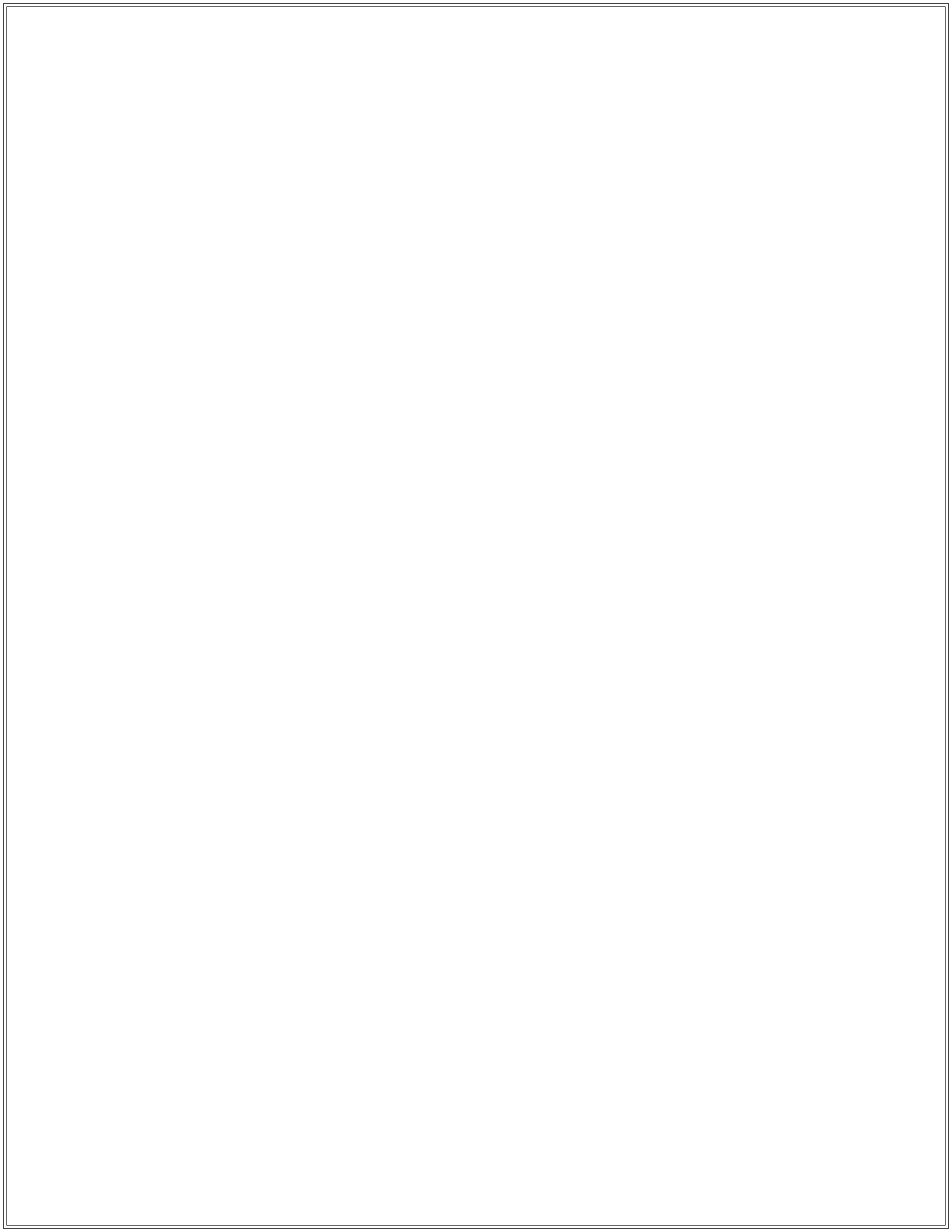
Nominal pipe size (mm)	MPS 0.3	MPS 0.6	MPS 1.0	MPS 1.5	MPS 2.0	MPS 2.5	MPS 3.0	MPS 5.0	MPS 7.0
(10 mm wall)	LPM	LPM	LPM	LPM	LPM	LPM	LPS	LPS	LPS
50	35	71	118	177	236	294	5.9	10	14
75	80	159	265	398	530	663	13.3	22	31
100	141	283	471	707	942	1178	23.6	39	55
150	318	636	1060	1590	2120	2651	53	88	124
200	565	1130	1885	2827	3770	4712	94	157	220
250	884	1768	2945	4418	5890	7363	147	245	344
300	1272	2544	4241	6361	8482	10602	212	353	495
400	2262	4524	7539	11309	15078	18848	377	628	880

Table 4-8. Velocity conversion table (MPS to LPS and M3/Hr)

Nominal pipe size (mm)	MPS 0.3	MPS 0.6	MPS 1.0	MPS 1.5	MPS 2.0	MPS 2.5	MPS 3.0	MPS 5.0	MPS 7.0
(15 mm wall)	LPS	LPS	LPS	LPS	LPS	LPS	M3/Hr	M3/Hr	M3/Hr
500	59	88	196	295	392	491	35.3	58.9	82.5
600	85	170	283	424	566	707	51	85	119
750	133	266	442	663	884	1104	79.5	132.5	186
1000	236	472	785	1178	1570	1963	141.4	236	330
1200	339	678	1131	1696	2262	2827	204	339	475
1500	530	1060	1767	2651	3534	4418	318	530	

Table 4-9. Velocity conversion table (FPS to GPM)

Nominal pipe size (inches)	Velocity in Feet Per Second (fps)										
	1/2 fps	1 fps	2 fps	3 fps	4 fps	5 fps	6 fps	8 fps	10 fps	15 fps	20 fps
Schedule 40	GPM	GPM	GPM	GPM	GPM	GPM	GPM	GPM	GPM	GPM	GPM
1	1.3	2.7	5.4	8	11	13	16	22	27	40	54
1.5	3.2	6.5	13	19	25	32	38	51	64	95	127
2	5.2	10.5	21	31	42	52	63	84	105	157	209
2.5	7.5	15	30	45	60	75	90	119	149	224	299
3	11.5	23	46	69	92	115	138	184	231	346	461
4	20	40	80	119	159	199	238	318	397	596	794
5	31	62	125	187	250	312	374	499	624	936	1248
6	45	90	180	270	360	451	541	721	901	1352	1802
8	78	156	312	468	624	780	936	1248	1561	2341	3121
10	123	246	492	738	984	1230	1476	1968	2460	3690	4920
12	175	349	698	1047	1397	1746	2095	2793	3492	5237	6983
14	211	422	844	1266	1688	2110	2532	3376	4220	6330	8440
16	276	551	1103	1654	2205	2756	3308	4410	5513	8269	11025
18	349	698	1396	2093	2791	3489	4187	5582	6978	10466	13955
20	434	867	1734	2602	3469	4336	5203	6938	8672	13008	17344
24	627	1254	2508	3763	5017	6271	7525	10034	12542	18814	25085
30	1048	2096	4192	6288	8385	10481	12577	16769	20961	31442	41923
36	1522	3044	6089	9133	12177	15221	18266	24354	30443	45664	60886
42	2084	4169	8338	12506	16675	20844	25013	33351	41688	62532	83377
48	2735	5470	10940	16409	21879	27349	32819	43758	54698	82047	109396
54	3441	6882	13764	20646	27528	34410	41292	55056	68821	103231	137641
60	4192	8395	16769	25154	33538	41923	50307	67076	83845	125768	167690



## Compu-Flow™ SYSTEMS SUPPORT

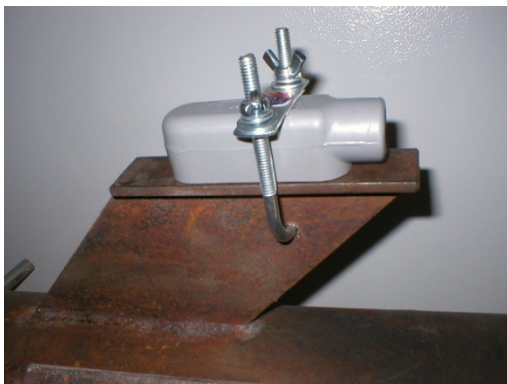
For system support, please contact your salesman:

## OPTIONS



### Data Logger Option

1-32 GB Flash drive. Built in or remote systems. Extremely user friendly keypad setup, data storage, and transfer. On board or remote cable USB terminal access.



### Heat Sink Option

Hi temp Doppler sensor heat sinks allows continuous operation up to 500°F.

---

## CUSTOMER FEEDBACK

Compu-Flow's technical writing staff has carefully developed this manual using research-based document design principles. However, improvement is ongoing, and the writing staff welcomes and appreciates customer feedback. Please send any comments on the content, organization, or format of this user manual to:

To order a manual, please contact your salesman:

# Index

## Numerics

4-20 mA output, specifications 4-3

## A

AC power  
    requirements 4-3  
    troubleshooting 3-2  
accuracy 4-2  
adaptor, battery 4-3  
alarm output, specifications 4-4  
analog output  
    setting parameters 2-23  
    signals 4-3  
assessing flow profile 2-5

## B

battery  
    operation 2-25  
    power adaptor/charger 4-3  
before installing the unit 2-1

## C

cables, transducers 1-2, 4-3  
cast iron pipe data 4-10  
charger, battery 4-3  
checklist for troubleshooting 3-1  
clamp-on transducers, dimensions 4-8  
connecting  
    AC input power 2-13  
    DC input power 2-14  
    electronics board 2-12  
    input power 2-13  
conversion tables, velocity 4-12  
correction factor 2-22  
crystal wedge material 4-3  
customer support, 3-11

## D

DC power  
    requirements 4-3  
    troubleshooting 3-2  
dimensions 4-8  
    electronics enclosure 4-2  
    electronics enclosure, illustration 4-6

transducers 4-2  
Doppler flow meter, features 1-1  
ductile iron pipe data 4-11

## E

ECHO LED  
    flashing 3-5  
    off 3-3  
    unstable readings 2-20  
electronics enclosure 4-2  
    ambient temperature range 4-2  
    board connections 2-12  
    dimensions 4-2  
    overview 1-2  
    weight 4-2  
email, customer support 4-15

## F

features 1-1  
first time operation 2-17  
flow requirements  
    assessing profile 2-5  
flow sensitivity, specification 4-1  
fluid conditions, specifications 4-1  
front panel 2-17  
functional specifications 4-3

## H

hi/ low alarms, setting 2-24  
high flow rate reading, troubleshooting 3-6  
horizontal pipe mounting 2-8, 2-9

## I

illustrations  
    clamp-on transducer dimensions 4-8  
    electrical connections 2-12  
    electronics enclosure 4-6  
    electronics enclosure mounting 2-13  
indications  
    rate 4-4  
    totalizer 4-5  
input power requirements 4-3  
inside diameters, pipes 4-9

---

installation  
horizontal pipe mounting 2-8  
pre-installation procedures 2-2  
procedures 2-9  
straight run requirements 2-5  
tools required 2-2  
vertical pipe mounting 2-8  
introduction 1-1

**K**  
K factor, setting 2-22  
keypad  
lockout switch 4-4

**L**  
LCD display  
rate selection 2-18  
totalizer selection 2-19  
LEDs  
ALARM 2-16  
ECHO 2-20  
indications 2-16  
POWER 2-16  
specifications 4-4  
lockout switch, keypad 4-4  
low flow cutoff  
setting 2-23  
specifications 4-5  
low flow rate reading, troubleshooting 3-6

**M**  
main components 1-2  
measurement accuracy 4-2  
meters per second, reading 2-24  
mounting  
horizontal pipe 2-8  
vertical pipe 2-8

**N**  
normal operation 2-25

**O**  
operating temperature range  
electronics enclosure 4-2  
transducers 4-3  
operation  
first time 2-17  
normal 2-25  
portable battery 2-25  
output signals

alarms 4-4  
analog output 4-3

**P**  
performance specifications 4-1  
physical specifications 4-2  
pipe conditions, specifications 4-1  
pipe data 4-9  
cast iron pipe 4-10  
ductile iron pipe 4-11  
PVC 4-9  
stainless steel 4-9  
steel 4-9  
pipe material  
assessing condition 2-5  
portable battery operation 2-25  
power adaptor 4-3  
power failure, backup 4-4  
power requirements  
AC 4-3  
DC 4-3  
procedures  
connecting power to electronics enclosure 2-13  
connecting transducers to electronics enclosure 2-11  
first time operation 2-18  
mounting the electronics enclosure 2-13  
mounting transducers 2-6  
mounting transducers to the pipe 2-9  
process  
determining application requirements 2-3  
product introduction 1-1  
PVC pipe data 4-9

**R**  
rate indications, units of measure 4-4  
rate selection 2-18  
reference  
pipe data 4-9  
velocity conversion tables 4-12  
reflectors  
air bubbles and particles 1-3  
sonic 1-3  
repeatability 4-2  
returning units for repair 3-12

**S**  
sales, contact information 4-15  
sensitivity, flow 4-1



- setting parameters
  - advanced 2-22
  - analog output 2-23
  - hi/ low alarms 2-24
  - K factor 2-22
  - low flow cutoff 2-23
  - read meters per second 2-24
  - sample setting 2-22
  - totalizer reset 2-24
  - update time 2-24

- sonic reflectors 1-3

- specifications

- flow sensitivity 4-1
- fluid conditions 4-1
- functional 4-3
- input power requirements 4-3
- performance 4-1
- physical 4-2
- pipe conditions 4-1
- velocity of fluid 4-1

- stainless steel pipe data 4-9

- standard pipe data 4-9

- steel pipe data 4-9

- straight run

- examples 2-7
- requirements 2-5

- support, customer support 4-15

- system

- components 1-2
- overview 1-1

- checklist 3-1
- ECHO light flashing 3-5
- erratic flow rate 3-8
- flow rate high or low 3-6
- no ECHO light 3-3
- no power to unit 3-2
- troubleshooting table 3-2
- unstable readings 2-20

## U

- unpacking the system 2-1
- update time, setting 2-24

## V

- velocity conversion tables 4-12
- velocity, measurable fluid 4-1
- vertical pipe mounting 2-8
- voltage selector switch 2-13

## W

- warranty
  - authorized returns 3-13
  - filing a claim 3-12
  - returning units 3-13
  - statement 3-13
- web site 4-15
- wedge material, crystal 4-3

## T

- theory of operation 1-2

- tools for installation 2-2

- totalizer

- indication, units of measure 4-5
- reset, setting 2-24
- selection 2-19

- transducers

- cable length 4-3
- cabling 1-2
- connecting to electronics enclosure 2-11
- dimensions 4-2
- housing material 4-2
- mounting 2-9
- placement guidelines 2-7
- positioning guidelines 2-6
- unstable readings 2-20
- weight 4-2

- troubleshooting

- additional information 3-9

## Notes

---

---